## Louis Brier Home and Hospital **TELEPHONE DIRECTORY**



Home Centre Home West Home East	Kamal Kaur Navneet Kaur	604-261-9376 ext. 4484
Special Care Unit (SCU)	Clinical Nurse Leaders	
Hospital East Hospital West Weinberg Multi-Level Care Weinberg Assisted Living	Balpreet Nijjar Armanjeet Kaur Clinical Nurse Leaders	604-267-4767
Home Centre Home West Home East	Shania Sanghera Social Worker	604-267-5603 ssanghera@louisbrier.com
Hospital East Hospital West Special Care Unit (SCU)	Limor Shamy Social Worker	604-267-4744 lshamy@louisbrier.com
Home Centre Home East	Megan Leong Clinical Dietitian	604-261-9376 ext. 4690 mleong@louisbrier.com
Home West Hospital East Hospital West Special Care Unit (SCU)	lan Montalbo Clinical Dietitian	604-267-4632 Imontalbo@louisbrier.com
WestCana Services Inc. (contracted service provider)	Stephanie Ovsenek Director, Culinary Services	604-261-9376 ext. 4276 sovsenek@louisbrier.com
Music Therapy	Jessica Shen Music Therapist, Supv.	604-267-4685 jshen@louisbrier.com
Recreation Therapy	Kelly Lopuch Recreation Therapist, Supv.	604-267-4735 klopuch@louisbrier.com
lewish Traditions & Values	Lior Shahar Jewish Traditions & Values Coordinator	604-261-9376 ext. 4270 lshahar@louisbrier.com
		on our website:
Physiotherapy	Vacant Physiotherapist	604-267-4701
Occupational Therapy	Hannah Wong Occupational Therapist	604-267-4701 pwong@louisbrier.com
	Konica Kwok Occupational Therapist	604-267-4701 kkwok@louisbrier.com
	Veinberg Assisted Living Iome Centre Iome West Iospital East Iospital West Iospital West Iome Centre Iome Centre Iome West Iospital East Iospital West Iospital West Iospital West Iospital West Iospital West Iospital West Iospital Care Unit (SCU) <b>NestCana Services Inc.</b> contracted service Drovider) Music Therapy Recreation Therapy ewish Traditions & Values The monthly recreation prog https://louisbrier.com/recreation Physiotherapy	Weinberg Assisted LivingHome Centre Home WestShania Sanghera Social WorkerHome EastLimor Shamy Social WorkerHospital East Hospital WestSocial WorkerHome Centre Home CentreMegan Leong Clinical DietitianHome West Hospital East Hospital WestIan Montalbo Clinical DietitianHome West Hospital West Special Care Unit (SCU)Ian Montalbo Clinical DietitianHome West Hospital East Hospital West Special Care Unit (SCU)Stephanie Ovsenek Director, Culinary ServicesWestCana Services Inc. contracted service provider)Stephanie Ovsenek Director, Culinary ServicesMusic TherapyJessica Shen Music Therapist, Supv.Recreation TherapyKelly Lopuch Recreation Therapist, Supv.Rewish Traditions & ValuesLior Shahar Jewish Traditions & Values CoordinatorThe monthly recreation program schedule can be found https://louisbrier.com/recreationcalendar/PhysiotherapyVacant PhysiotherapistDocupational TherapyHannah Wong Occupational Therapist Konica Kwok



		Alice Chan Occupational Therapist	604-267-4701 achan@louisbrier.com	
MANAGEMENT	Nursing and Care	Pam Kooner Director of Care	604-267-4784 pkooner@louisbrier.com	
	Allied Health Services	Natalie J. /Natasha K. Manager, Allied Health	604-267-4669 njacobs@louisbrier.com nkuzyk@louisbrier.com	
	Infection Control / Quality and Risk	Lunadel Daclan Manager, IPAC & QRM	604-267-4698 Idaclan@louisbrier.com	
SUPPORT SERVICES Laundry	To report any issues regarding laundry, including reporting or locating lost laundry, and labelling of clothing, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.			
Cleaning	To report any issues with regards to housekeeping or sanitation, including floor spills, unclean bathrooms, garbage removal, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.			
Rodent Issues	To report any rodent issues in the building, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.			
Cable	To request installation or report any issues with cable service, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.			
Internet / Wi-Fi	To report any issues with internet service, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.			
Telephone	To request installation or report any issues with telephone service, please submit a request via email to telephonesupport@louisbrier.com.			
Finance – Resident Billing and Accounts	For any billing questions o Accounts Receivable Clerk	-	t's account, please contact our	
	Niloofar Haratian Tel: 604-261-9376 ext. 422 Email: residentaccounts@			
SERVICES & PROGRAMS Hair Salon		t the salon directly at 604-261	if you have specific requests or -9376 ext.3353 to speak with	
Podiatry/Foot Care	Appointments for podiatry/foot care can be made by calling the Louis Brier receptionist at 604-261-9376. Consent forms are required for all residents.			
Dental Care	Appointments for dental o	are can be made by calling the	Louis Brier receptionist at 604-	

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Spiritual Care	Our Chaplain is available every day to provide spiritual support for residents and families. This support is available to those of any religious affiliation, as well as those who have no religious affiliation.
	Chaplain Robert Menes Tel: 604-267-4661 Email: rmenes@louisbrier.com
Virtual Visitation	Virtual visits lasts 15 minutes. Due to high demand, this time cannot be extended as visitation assistants are unable to support more than one resident at a time. Virtual visits are available on Monday, Wednesday, and Friday, from 09:30 a.m. to 11:15 a.m. They are not available during holidays, weekends and statutory holidays.
	Virtual visits should be booked online through the Louis Brier website: https://louisbrier.com/virtual-visit/
Companion Program	For information on the Companion Program or to book a companion for your loved one, contact the Companion Program Coordinator.
	Myla Carpio-Pelayo Tel: 604-267-4688 Email: mpelayo@louisbrier.com
Volunteer Program	For information on the Volunteer Program or to become a volunteer at Louis Brier, contact the Volunteer Program Coordinator.
	Renan Passatore Tel: 604-267-4736 Email: rpassatore@louisbrier.com
Food Truck Program	The monthly food truck schedule can be found on our website: https://louisbrier.com/foodtrucks/
	For information on the program, contact our Employee Wellness & Engagement Coordinator. Alicia Nunez Tel: 604-267-4728
	Email: anunez@louisbrier.com