

**NURSING UNITS**

Home Centre Home West Home East Special Care Unit (SCU)	Jennifer Kanwal Stephanie Pinlac <i>Clinical Nurse Leaders</i>	604-261-9376 ext. 4484
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Hospital East Hospital West Weinberg Multi-Level Care Weinberg Assisted Living	Venee Fuentes Ellinore Saunders <i>Clinical Nurse Leaders</i>	604-267-4767
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**SOCIAL WORK**

Home Centre Home West Home East	Russell Sharif <i>Social Worker</i>	604-267-5603 rsharif@louisbrier.com
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Hospital East Hospital West Special Care Unit (SCU)	Limor Shamy <i>Social Worker</i>	604-267-4744 lshamy@louisbrier.com
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**DIETITIANS**

Home Centre Home East	Megan Leong <i>Clinical Dietitian</i>	604-261-9376 ext. 4263 mleong@louisbrier.com
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Home West Hospital East Hospital West Special Care Unit (SCU)	Ian Montalbo <i>Clinical Dietitian</i>	604-267-4632 lmontalbo@louisbrier.com
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**FOOD SERVICES**

<b>WestCana Services Inc.</b> (contracted service provider)	Stephanie Ovsenek <i>Director, Culinary Services</i>	604-261-9376 ext. 4276 sovsenek@louisbrier.com
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**RECREATION**

*For info about recreation and music therapy programming, including adding or removing your loved from activities*

Music Therapy	Jessica Shen <i>Music Therapist</i>	604-267-4685 jshen@louisbrier.com
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Recreation Therapy	Natasha Kuzyk <i>Recreation Therapist</i>	604-267-4735 nkuzyk@louisbrier.com
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	Kelly Lopuch <i>Recreation Therapist</i>	604-267-4735 klopuch@louisbrier.com
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Jewish Traditions & Values	Lior Shahar <i>Recreation Coordinator</i>	604-261-9376 ext. 4270 lshahar@louisbrier.com
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The monthly recreation program schedule can be found on our website:  
<https://louisbrier.com/recreationcalendar/>

**REHAB**

*Including adaptive clothing and wheelchairs*

Physiotherapy	Fabien Ma <i>Physiotherapist</i>	604-267-4701 fma@louisbrier.com
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Occupational Therapy	Hannah Wong <i>Occupational Therapist</i>	604-267-4701 pwong@louisbrier.com
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	Konica Kwok <i>Occupational Therapist</i>	604-267-4693 kkwok@louisbrier.com
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**MANAGEMENT**

Nursing and Care	Nicole Encarnacion <i>Director of Care</i>	604-267-4784 nencarnacion@louisbrier.com
Allied Health Services	Natalie Jacobs <i>Manager, Allied Health</i>	604-267-4669 njacobs@louisbrier.com
Infection Control / Quality and Risk	Lunadel Daclan <i>Manager, IPAC &amp; QRM</i>	604-267-4698 ldaclan@louisbrier.com

**SUPPORT SERVICES**

*Laundry*

To report any issues regarding laundry, including reporting or locating lost laundry, and labelling of clothing, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Cleaning*

To report any issues with regards to housekeeping or sanitation, including floor spills, unclean bathrooms, garbage removal, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Rodent Issues*

To report any rodent issues in the building, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Cable*

To request installation or report any issues with cable service, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Internet / Wi-Fi*

To report any issues with internet service, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Telephone*

To request installation or report any issues with telephone service, please submit a request via email to telephonesupport@louisbrier.com.

*Finance – Resident  
Billing and Accounts*

For any billing questions or requests related to a resident’s account, please contact our Accounts Receivable Clerk in the Business Office.

**Niloofar Haratian**  
**Tel:** 604-261-9376 ext. 4224  
**Email:** residentaccounts@louisbrier.com

**SERVICES & PROGRAMS**

*Hair Salon*

Appointments can be made through the receptionist, or if you have specific requests or questions, you can contact the salon directly at 604-261-9376 ext.3353 to speak with the hairdressers (Jocelyne / Tamara).

*Podiatry/Foot Care*

Appointments for podiatry/foot care can be made by calling the Louis Brier receptionist at 604-261-9376. Consent forms are required for all residents.

*Dental Care*

Appointments for dental care can be made by calling the Louis Brier receptionist at 604-261-9376. Consent forms are required for all residents.

*Spiritual Care*

Our Chaplain is available every day to provide spiritual support for residents and families. This support is available to those of any religious affiliation, as well as those who have no religious affiliation.

**Chaplain Robert Menes**  
**Tel:** 604-267-4661  
**Email:** rmenes@louisbrier.com

*Virtual Visitation*

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Virtual visits lasts 15 minutes. Due to high demand, this time cannot be extended as visitation assistants are unable to support more than one resident at a time. Virtual visits are available on Monday, Wednesday, and Friday, from 09:30 a.m. to 11:15 a.m. They are not available during holidays, weekends and statutory holidays.

**Virtual visits should be booked online through the Louis Brier website:**

<https://louisbrier.com/virtual-visit/>

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*Companion Program*

For information on the Companion Program or to book a companion for your loved one, contact the Companion Program Coordinator.

**Myla Carpio-Pelayo**

**Tel:** 604-267-4688

**Email:** mpelayo@louisbrier.com

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*Volunteer Program*

For information on the Volunteer Program or to become a volunteer at Louis Brier, contact the Volunteer Program Coordinator.

**Renan Passatore**

**Tel:** 604-267-4736

**Email:** rpassatore@louisbrier.com

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*Food Truck Program*

The monthly food truck schedule can be found on our website:

<https://louisbrier.com/foodtrucks/>

For information on the program, contact our Employee Wellness & Engagement Coordinator.

**Alicia Nunez**

**Tel:** 604-267-4728

**Email:** anunez@louisbrier.com

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