INSIDE: MESSAGE FROM THE CEO/RECREATION/EMPLOYEE REFERRAL PROGRAM & MORE

Snider

AUGUST 2023 | ISSUE NO. 23

Raf the Referral King

OUIS BRIER Home & Hospital

Introducing Raf Estacio, Our Outstanding Care Aide, Who Holds the Record for Most New Employee Referrals to Louis Brier Home & Hospital!

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by Dr. David Keselman, CEO

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Shalom Garden Re-Opening July 18, 2023

MESSAGE FROM THE CEO

Dr. David Keselman

Hello and welcome to this edition of the Snider Schmooze. I cannot believe that we are already in August! I hope all of you had an opportunity to celebrate Canada's day on July 1st and were able to take some time to rest and re-energize. July was filled with excitement: we had the Grand Opening of the Kosher Corner & Market Place and the Shalom Garden. Great feeling to have completed such big projects just in time for people to enjoy both the indoor and outdoor spaces! We continue to make improvements as well as introduce new products to the Kosher Corner. Please share your thoughts and feedback with us!

Our AGM took place on July 20th. As always, it was quite the showcase of all the work and effort that has taken place here at the Brier over the last year. I must admit that having to go through all the information makes me pause and marvel over all the accomplishments and amazing work. This reinforces my feeling of pride and belonging and I hope everyone feels the same way. I hope you had the chance to join and hear firsthand all the great things that have taken place here in the last year as well as the plans for the next one. If you did not have an opportunity to participate, to view the recording of the meeting, visit: <u>bit.ly/2023louisbrieragm</u>.

To read our annual report, click on the image below or visit: <u>bit.ly/2023louisbrierannualreport</u>

We continue to work towards becoming a centre of excellence and get involved in a range of activities and collaborative work with major stakeholders. We are not perfect, but we are striving to get there!



As Summer is here, so are the instances of extreme weather. Please take the time and stay hydrated and safe. As always, thank you for your support and commitment. Everyone is encouraged to continue to share thoughts and ideas with us through info@louisbrier.com.



DR. DAVID KESELMAN, MN, DHA, CHE, RN CHIEF EXECUTIVE OFFICER







THE BRIER LOUIS BRIER JEWISH AGED THEIR HOME

THE FOUNDATION 2023-2024 CAMPAIGN

GIVE TODAY Visit: thelouisbrierfoundation.com or e-mail us at foundation@louisbrier.com





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RECREATION

LOUIS BRIER CELEBRATE PRIDE

2ND ANNUAL PRIDE PARADE

July was a month full of kindness, peace, equality, love, inclusion, hope, diversity, and pride! Louis Brier Celebrated Pride for the month of July to honour, support, and celebrate the LGBTQIA2S+ community and their contributions. To promote inclusion, diversity, and spread love we kicked off the month festivities with our second annual Louis Brier Pride Parade followed by a social mixer where Residents, staff, families, and companions got to know each other!



TIE-DYE A PRIDE SHIRT DAY

Residents, staff, family, and companions had the opportunity to tie-dye their own pride tshirts to wear all month to celebrate pride. We had such a great turn out! Thank you all who came out to support and take part in the event, we will ensure even more supplies for next year.



PRIDE THEMED BBQ

Recreation and food services hosted a Pride Themed BBQ where Residents enjoys homegrilled burgers, coleslaw and chips out in the Shalom Garden.



RECREATION

WEAR YOUR RAINBOW – SHOW YOUR PRIDE COSTUME CONTEST

Recreation then hosted the Wear Your Rainbow – Show Your Pride Costume Contest where Residents, Staff, Family, Companions, and Students were encouraged to dress in rainbow colours and cheer for their favourite contestant, who danced off for the top spots and prizes! Thanks to our special guest DJ – DJLBLT – HR Manager Loren Tisdale, for spinning such fun dance tunes!

Congratulations to our top winners: 1st Place: Hayley Hervias 2nd Place: Lobel Absalon 3rd Place: Renan Passatore

Thank you to all who wore their rainbow, showed their support, and a big shout out to those who participated, it is very appreciated!





BUS OUTING

Recreation took a group of residents for a bus outing to Milltown Bar and Grill, which is the only restaurant in the lower mainland that has two unique waterfront patios. North, looks over the mountains and the Milltown Marina and the south patio looks over the Fraser River and the main YVR runway. The resident enjoyed their food so much no crumb was left behind!



UPCOMING

Hawaiian Days - August 15. 16, 24th

Summer would not be complete without transporting the Residents on a tropical get away to the sunny, palm tree lined beaches of Hawaii in August by hosting Paul Latta Polynesian Dance Company and his awardwinning dancers, complete with beautiful, authentic, colourful costumes, and music on Tuesday, August 15 at 2 pm. On Wednesday, August 16th at 2pm in the homeside lounge we will be having special guest Elvis Presley and Marilyn Monroe will be putting on a "Blue" Hawaiian themed show! Then On Thursday, August 24th from 12-1pm, we will be having a Hawaiian themed BBQ for Residents and Family, more details to come.



Lunch in the Garden for **Residents and Families in SCU**

Recreation will be hosting a very special lunch for a very special group of residents and families in special care August 9 from 12-1pm. Look out for more details to come!



Visit louisbrier.com/recreationcalendar for this month's Recreation Activities schedule

For questions and concerns, contact us: recreationleaders@louisbrier.com

Show and Shine – August 23, 1:30-2:30pm

Back by popular demand Louis Brier will be cars, listen to 50's rock and roll music from the Dimes, and enjoy cotton candy and floats!



@Louis Brier

For more photos and videos of our Resident activities, follow us on our social media channels:

in Louis Brier @LouisBrierBC Home and Hospital @LouisBrierHome

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Q)#LouisBrierSpotlight

I've been proudly serving as a Care Aide at Louis Brier for three wonderful years. From the very beginning, this place felt like home to me, a safe and welcoming workplace that instantly stole my heart. The reason I love being part of the Louis Brier team is the incredible support and care we receive from our colleagues. It's like having an extended family right here at work, and that makes every day meaningful and fulfilling.

Over time, I've had the opportunity to refer **five** amazing new employees to join our organization. Three of them were my former classmates, while the remaining two were individuals I share mutual friends with. I shared with them how exceptional Louis Brier is as an organization. The people I referred to Louis Brier are genuinely kind, respectful, and compassionate individuals who spread love and care to everyone they encounter. Like me, they don't just meet expectations; they go above and beyond, giving their all to the job.



Raf Care Aide







FAVOURITE ACTIVIY: Eating



FAVOURITE MOVIE GENRE: Action



FAVOURITE MOVIES: John Wick/Mission Impossible

human resources.

#LouisBrierLife Day

The 18th of Every Month



The "Louis Brier LIFE Day" is intended for everyone to demonstrate their pride in Louis Brier Home and Hospital & Weinberg Residence and everything that we stand for - our Mission, Vision and Values - and to celebrate CHAI (LIFE)!

We will be celebrating "Louis Brier LIFE Day" on the 18th of every month!

We encourage everyone wear their new LBHH **Royal Blue Outfit** and/or blue clothing/accessories to demonstrate their pride in the exemplary care we provide to our Residents and patriciate in some fun activities to celebrate CHAI (LIFE)!

Join Now!

Acknowledge individuals within our community that embody the LBHH&WR "CHAI" Values, visit: bit.ly/recognitiontree



LOREN TISDELLE, CPHR DIRECTOR, HUMAN RESOURCES

MCLICK HERE!





SEND

EMPLOYEE REFERRAL PROGRAM

\$1000

"Hard to Fill Positions" Nurses, Allied Health Professionals

\$200

Care Aide, Food Services, Housekeeping, HCSW, etc.

SEND A QUALIFIED APPLICANT'S RESUME TO HR@LOUISBRIER.COM & YOU COULD RECEIVE A REFERRAL BONUS OF UP TO \$1,000!

> The Employee Referral Program (ERP) is open to all Employees, Companions, Volunteers, Residents, and Family.



The Nurse at the Brier

There once was a nurse at the Brier, Their passion for care was like fire. They worked hard everyday To keep the residents ok. That's just how the nurse was wired.

The nurse gave exemplary care, If you called then the nurse would be there. No matter the problems The nurse could all solve them -And the nurse had fabulous hair.

The nurse was exceptionally kind, With an extensively intelligent mind. Their passionate heart Was evident from the start. The resident's thought "what a rare find!"

Always there through the good and the bad, Their presence made the resident's feel glad. When the resident's were at their worst They were helped by the nurse, To put a smile on their face when they were sad.

The goal was to be at their best, For the Brier to be better than the rest. And the nurse so desired To teach and inspire, To become a Centre of Excellence.

For long term care, there is no better place. The Brier is the best home to stay. You never work alone, It's like a second home. The nurse even joined a Dragon Boat race. To ensure all were safe, the nurse prayed. Now it isn't always a picture perfect story. There are times when it's hard to find glory. The job can be trying, To care for the dying. There is pain, and sadness, and suppositories.

And sometimes the nurse has a bad day, When the call bells just won't go away. The nurse was only human, So please try to excuse them For the fact that they sometimes felt this way. And when there's code 41, things go astray.

But even when the times were not great, The nurse worked diligently anyways. They were part of a team Who all shared the same dream, And they helped each other get through the day.

The truth was this nurse wasn't just one. From their team they were helped out a ton. Without this assist Success would not exist, And the job would be nowhere as fun.

So sure, the nurse is sometimes tired, But their work ethic is something to be admired. Because deep in our souls We share one common goal, To love and to care and inspire. And that is the true Brier fire!





Volunteer Program



Bring joy and make a meaningful impact! Join our volunteer program at our Long-term care facility and support our beloved residents. Your contribution is vital in creating a vibrant and caring community.

By becoming a volunteer, you'll create priceless moments of companionship and brighten the lives of those we cherish. It's a chance to give back to our community and make a lasting difference. Gain personal fulfillment and build connections that warm your heart.



Step forward, be the light that illuminates lives! Sign up now and become a valued member of our volunteer family. Together, let's create a world of love, laughter, and support!

Sign up now by visiting louisbrier.com/volunteer-program or by sending an email to our Volunteer Coordinator, Renan Passatore, at rpassatore@louisbrier.com



SUMMER APPRECIATION EVENT FOR COMPANIONS AND VOLUNTEERS



Dear Companions & Volunteers,

What an incredible time we had at the Summer Appreciation Event for Companions and Volunteers! From heartfelt conversations and games to shared laughter and amazing food, we relished every moment of the event together.

From the bottom of our hearts, THANK YOU for being an integral part of our companion and volunteer family. Let's keep making a positive difference together and spreading kindness far and wide!

With boundless gratitude,





Myla Carpio-Pelayo & Renan Passatore Companion Coordinator & Volunteer Coordinator

EDUCATION ARTICLES PROVIDED BY: Colutions

CREATIVE WAYS TO USE LIQUID THICKENERS TO KEEP PEOPLE LIVING WITH DEMENTIA HYDRATED IN THE SUMMER

Dysphagia commonly occurs in individuals with dementia due to the gradual decline in cognitive function and muscle control. As the disease progresses, swallowing becomes more challenging, increasing the risk of choking or inhaling food or liquid into the lungs. This can put those living with dementia at-risk of developing aspiration pneumonia and malnutrition.

Benefits of Using Liquid Thickeners

To encourage people living with dementia to eat and stay hydrated, it is important to make mealtimes as pleasurable, satisfying, and safe as possible. Choking on food or drink can be very unpleasant and even traumatizing for someone with dementia and may discourage them from eating or drinking.

Liquid thickeners enhance the overall safety and confidence of individuals with dementia, as well as their caregivers, during mealtime. By reducing the risk of choking, liquid thickeners provide peace of mind and alleviate anxiety.

Types of Liquid Thickeners

Liquid thickeners come in different forms and consistencies, allowing customization based on individual needs and preferences. The most common types include starch-based thickeners, such as corn starch and modified food starch, and gum-based thickeners, such as xanthan gum and guar gum. These thickeners can be easily added to beverages like water, juice, or tea, adapting their consistency to meet specific requirements.

Pectin is a naturally occurring thickening agent found in fruits. It is commonly used in the production of fruit spreads, jams, and jellies due to its gel-forming properties and ability to create a smooth, spreadable consistency.

Examples of commercially-prepared thickeners are Thicken Up, Thick It, and Purathick.

Safety Reminders on the Use of Liquid Thickeners

It is crucial to consult a healthcare professional such as the person's family physician and/or a nutritionist-dietitian, to determine the appropriate level of thickness required, considering factors such as the severity of dysphagia and individual swallowing abilities.

A regular assessment of swallowing abilities and consultation with healthcare professionals is crucial to adjust the thickness levels accordingly.

Last but not least, maintaining good oral hygiene and providing adequate mouth care after meals is essential to prevent any adverse effects of thickened liquids, such as increased bacterial growth or dry mouth.

Liquid Thickeners in Ice Cream

Yes! Liquid Thickeners can be added to ice cream so individuals with dysphagia can enjoy ice cream in the summer.

Make sure to allow the ice cream to melt first inside the refrigerator (not at room temperature as this could allow the growth of bacteria and cause food poisoning). This may take a couple of hours. Once melted, you can add the thickener to the melted ice cream according to the consistency required and approved for the person. Mix thoroughly and re-freeze! You can prepare a batch of this thickened ice cream for later use.

Liquid Thickeners for Ice Pops and Snow Cones

Again, following the prescribed amount of liquid thickener (instructions are written on the label of commercially-prepared thickeners), add liquid thickener to water, mix thoroughly, and place in ice trays. You can use this "thickened ice" to make shaved ice for snow cones!

Similarly, using the same principle, you can add liquid thickeners to flavoured water and place them in ice pop molds so the person can enjoy ice pops on hot summer days.

These are just some examples of creative ways to motivate people affected with dysphagia to stay hydrated in the summer and enjoy the same treats everyone enjoys these hot summer months!

There are solutions to allow people to live the best quality of life possible.

WHY "DOREEN" STOPPED TAKING BATHS AND THE SIMPLE SOLUTION THAT CHANGED IT ALL

"Doreen" is a lovely woman who enjoys her baths. She has dementia but is fairly independent and has a pleasant disposition. She's well-known and well-loved where she lives. Recently, Mona, a recent graduate of the CDCP™ Dementia Designation Program, and the manager of the home where Doreen lives reached out to us to let us know that Doreen has been refusing to take her bath and they needed some ideas/support.

Some Creative Solutions that Didn't Work

Working with people living with dementia, the staff are quite aware that sudden shifts in behaviour are to be expected. Knowing that taking long baths is the highlight of Doreen's day, they tried to understand why she now refuses to take baths, but they were at a loss. Instead, they went ahead to try a few solutions that worked with other residents in the past.

Solution 1 - Put Doreen in a bathing suit! One of the residents in the care home also stopped taking baths in the past. However, when they put a bathing suit on her, it seemed to do the trick. Eager to try this approach, they put a bathing suit on Doreen, but sadly, Doreen still refused to get in the tub.

Solution 2 - Give food as an incentive. They also thought to offer a food treat that Doreen can enjoy after she takes her bath. This strategy works with kids and with another resident in the past. Unfortunately, this too did not work for Doreen.

Why Did These "Best Practices" that Worked in the Past NOT Work for Doreen?

It is truly commendable that the staff didn't just give up on Doreen. They continued to support Doreen's independence, and autonomy, respected her choices, and persevered in helping Doreen to continue to be able to do what brings her joy. They were on the right path!

But why didn't the "proven solutions" work? What did they miss?

At Dementia Solutions, the one thing we always remind people is to always start by asking "Why?" Why is she refusing to take a bath? There is always meaning behind the behaviour. This is also why we dedicate a special section on our website to the "Meaning Behind the Behaviour" stories.

A behaviour does not appear "all of a sudden, for no reason at all." Our students and graduates from our educational programs at Dementia Solutions understand that when changes happen, it's time to investigate WHY since there is always a reason for the behaviour.

This is what person-centred care is all about. There is no "cookie-cutter" approach to dementia care. When supporting someone living with symptoms of dementia, it is always about getting to know and understanding the person behind the dementia. Each person is different and what may work for one person may not work for another, because the reason behind the behaviour may be different.

Putting on a bathing suit did not work for Doreen because it wasn't an issue about modesty. She had no problems taking off all her clothes and getting into the tub. Using food as an incentive was a good idea, but again, this was not the reason why Doreen refused to take a bath. She wasn't hungry or getting food treats was not something that was particularly of interest to her when in the tub room.

The Reason Why Doreen Refused to Take a Bath and Our Simple Solution That Worked

Desperate for an answer, Mona consulted with us to find out what they can do to help Doreen return to doing what she loved most.

Putting on our detective hats, Mona and I started asking "Why?" and investigating the reason for Doreen's changed behaviour.

Many questions were asked to learn more about the situation. When we inquired about the room where Doreen usually takes her baths, Mona and I realized that everything was white. The walls and floors were white. The bathtub was white. It was highly possible that Doreen was experiencing problems with depth perception due to the lack of contrast stepping into the tub! After contemplating this possible reason, Mona shared with us that when they would go out for walks, she now has trouble with stepping down from a sidewalk. We all agreed that it may be possible that Doreen could not see the bottom of the tub and it may have looked too deep for her to get in. Therefore "fear" prevented her from getting in the tub.

Since the environment felt unsafe for Doreen, we needed to make her feel safe again. We suggested that Mona put a bright-coloured bath mat that can stick at the bottom of the tub to help with the contrast. This may help with Doreen's depth perception and allow her to feel safe to get in the tub. A bath mat was purchased and the first time they tried it... it worked! However, the rest of Mona's team was not convinced that this "simple solution" was the answer. They thought that Doreen was probably just having a good day. However, Mona persisted with her team and convinced them to continue giving this a try. Since then, they never had any more issues with Doreen getting in the tub, and continued to enjoy this routine she loved most!

Some Teachings that We All Can Learn from Doreen's Situation

- Start with believing that there is always a reason for the behaviour.
- Ask yourself/your team the question "Why?" to get your mind into problemsolving mode.
- Be a detective to uncover the reason.
- It's okay to ask for an outsider's support/ideas.
- Keep trying. Don't give up even when you see resistance from others.
- Do whatever works! No matter how simple or silly the solution is.

This month's Meaning Behind the Behaviour Story was brought to our attention by **Mona Morine**. Mona is a **Certified Dementia Care Provider**. Mona is a manager in a care home in Eastern Canada. We would like to acknowledge Mona for the love and support she gives to her clients/residents and for her determination to not give up on them. We are proud of Mona for practicing the techniques and strategies she learned from our program. The true value of training and education lies in their practice. Thanks, Mona for all you do!

FAMILY COUNCIL

The Family Council at Louis Brier Home and Hospital

Established in 2016, Family Council is an independent and voluntary body of family members, caregiver friends, and legal representatives of residents. Our primary focus is to advocate for the delivery of quality resident and family centered care.

Family Council is governed by an elected Executive Council guided by its Terms of Reference. It provides family members leadership opportunities in several capacities. It works in collaboration with the Louis Brier senior leadership team to review and discuss relevant opportunities to enhance the residents' experience. Family Council meets monthly to provide updates from senior leadership, Louis Brier Home and Hospital committees, educational workshops, and works together as a solution-focussed advocacy group.

Connect with us: bb.familycouncil@gmail.com

Check out our Family Portal: http://louisbrier.com/family-portal

We welcome all families and hope that you will take the opportunity to get involved.

Family Council

(PMe Family Council

Family Council Notice of next meeting September 21 & minutes of July 20 Meeting

Thank you to everyone who attended our July 20 Family Council Meeting. We are taking a break in August so our next meeting is September 21. SAVE THE DATE FOR OUR NEXT GET TOGETHER: September 21 7:00-8:00PM

Topic: LBHH Family Council Meeting Time: Thursday, September 21, 2023 7:00-8:00 PM Vancouver Join Zoom Meeting https://us02web.zoom.us/j/87693687084?pwd=TG05REJ3Zkp1Vk1haTcvVjlRYlZOZz09 Meeting ID: 876 9368 7084 Passcode: 147504 Dial by your location • +1 647 558 0588 Canada • +1 778 907 2071 Canada • +1 780 666 0144 Canada • +1 204 272 7920 Canada • +1 438 809 7799 Canada • +1 587 328 1099 Canada • +1 647 374 4685 Canada Meeting ID: 876 9368 7084 Passcode: 147504 Find your local number: https://us02web.zoom.us/u/kc8hOwu1LE

Documents Attached: <u>Minutes of the July 20th Meeting</u> <u>LBHH Contact List for Families: "Who Do I Ask?"</u> <u>Family Council Terms of Reference</u> <u>Family Council Code of Conduct</u> <u>Executive Update</u> <u>Family Council Handout from July 20th Meeting (Karen Tyrell and Dementia Solutions)</u>

Let us know what type of presentation and/or topics you would like us to include in our meetings. We leave time for personal sharing. Many personal stories are shared, which often are commonly experienced. With our collective experiences, many well-thought-out ideas and solutions emerge. In turn, we are able to bring these suggestions to Senior Leadership for their consideration. Remember to review our Terms of Reference and Code of Conduct (attached) in preparation for our election of family council executive in October.

"Peer Support Corner"

Please share a resource that has helped you. Send to <u>lb.familycouncil@gmail.com</u>

Don't forget to recognize and thank those special people at LBHH who do so much to create the best possible experience for our loved ones and all residents. Click here to nominate (as often as you can) your most recent outstanding staff, department or management: <u>https://bit.ly/recognitiontree</u>

(Continued on next page)

Family Council Notice of next meeting September 21 & minutes of July 20 Meeting

Continue your advocacy and support for improved long-term care in BC:

The Minister of Health, with the support of the Minister of Seniors, has been mandated to develop national standards on long-term care (LTC) and a Safe LTC Act to ensure seniors get the care they deserve. **On January 31, 2023, the Government of Canada** welcomed the release of complementary, independent LTC standards from <u>CSA Group</u> and the <u>Health Standards Organization</u>. Now that the national standards have been released, the Government of Canada is conducting engagement activities to inform the development of the Act.

Today, Health Canada is launching an online questionnaire to solicit views from Canadians on:

- the quality and safety of LTC;
- our ability to meet the national LTC standards;
- opportunities to address health human resource challenges in LTC; and
- public reporting on LTC.

The online questionnaire will be open until **September 21, 2023**. The link to the questionnaire is available here: <u>Consultation on Safe Long-Term Care – Canada.ca</u> We hope that you can take the time to complete the questionnaire and distribute it to your networks.

Thank you.

Family Council Executive

Lisa Dawson, Co-Chair Fran Harrison, Vice, Co-Chair Nadine Miller, Interim Executive Member Judy Slutsky, Interim Executive Member Elizabeth Robbins, Interim Executive Member



SPIRITUAL CARE CORNER HAZZAN ROB MENES

What heals us?

Is it simply the bandage on our wound? Is it our immune system that fights infection? Is there an interaction between our will, our faith, and hope, and our body's ability to renew? During the period between Tisha B'Av and Rosh Hashanah in the Jewish calendar, we are 'comforted' by the words of Isaiah the prophet, that G-d will remember us. The implication is that the spiritual connection, drawing closer to the transcendant, provides safety and healing.

This is the time in the Jewish calendar to reflect, account for our souls, and gain strength as we move towards a new year.

In our prayer services, whether they be Jewish, Interfaith, or other, we say prayers for healing. We are all searching for the words to heal. Some of us have physical pain, some psychological, some spiritual. There are pieces of us that are broken. We attempt to connect to a higher power to give us strength to bring those broken pieces together and bind them, to make us whole. We ask for our pain to be relieved. We ask to move from misery to joy, from pity to gratitude. The very act of asking for healing begins the process. Suddenly we recognize that we cannot do it alone, and that we don't have to. Asking others - including the transcendent - to help is like opening a window. Rather than weakness, it reveals that we know that an opening in the wall will not bring down the house. There is space for others under our roof. It is not you or me, but you and me, and I need you.

These days, we are wondering about opening our doors, and opening our borders. When we feel vulnerable, we close up. During the pandemic, we closed up. With good reason, for just as we were vulnerable to disease, so, too, were others concerned for their own health. Now, as the danger is past, we cautiously open our metaphorical windows and let others in. Spiritual distress parallels physical illness. When we feel hurt or broken, we close up, trying to reduce our vulnerability; as we heal, we let others in.

We may not be able to heal completely. Our pain may continue and our distress may be an unwanted passenger on our journey. However, we can always ask for healing. We can take that step in opening up: yes, we are still vulnerable, but we are also capable of revealing who we are. That is the difference we can make in this world.

B'shalom, hazzan rob menes **chaplain**



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Nursing HSKP Nursing Nursing BUSOFF Nursing QRM Nursing FS Nursing Nursing Nursing Nursing Nursing CARADM FS FS Nursing Nursing SLT Nursing Nursing Nursing Nursing RD FS Nursing MTCE FS FS FS HSKP HSKP Nursing HSKP Nursing REC



COMPANION PROGRAM

We are here for you!

Did you know that Louis Brier Home & Hospital and Weinberg Residence offer an in-house Companion Program? We understand the needs of your family and loved-ones and we are here to assist in enhancing their personal and social wellbeing. Our in-house companion program provides added quality support at a reasonable rate. For more information, please contact:

Myla Carpio-Pelayo Companion Coordinator Ph: 604-267-4688 E: mpelayo@louisbrier.com

VIRTUAL VISIT

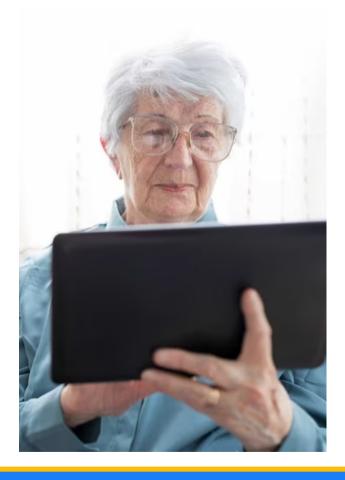
Book your Virtual Visit

Please, use the link https://louisbrier.com/virtualvisit/ and follow the instructions on our website. We encourage families and friends to visit their loved ones in person at LBHH, and the Virtual Visit Program is focused on supporting those living in faraway cities, provinces and countries.

Each Virtual Visit is 15 minutes long with 5 minutes in between so staff can relocate between rooms and nursing units.

The program runs every Monday, Wednesday, and Friday, from 09:30 am to 11:15 am. It does not run during Holidays, weekends and long weekends.

Please, do not hesitate to contact us at info@louisbrier.com or call +1 604-261-9376 if you have any questions or concerns.



Want to contribute to the newsletter? Email communications@louisbrier.com for details.

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Home and Hospital