

Family Council (FC) Wednesday March 15 2023 lb.familycouncil@gmail.com

Family Council is a self-led, self-determining, group of families and



friends of Louis Brier residents. We advocate for continuous improvement in the quality of life of the residents by way of collaboration with senior leadership. We provide a support forum to share concerns, explore possible causes, and create "next steps"; we facilitate communication in a

constructive manner for problem resolution; we solicit examples of what is working well for positive feedback and we take part in various committees and initiatives at Louis Brier.

Our Conversations:

A. Introductions

B. Companion Program

Improvements noted in our major Companion Program Update.

- We thank Hayley and Myla and all the companions who have had a steep learning curve and volume of work.
- We anticipate receiving a full reconciliation in May. We need the financial status of our account to help us make decisions from there.
- Myla's keeping to a more reasonable schedule of work
- Fewer errors are being recorded by companions in the app.
- All companions are on EFT (electronic funds transfer) now. Companion payments for January were processed Feb 7 and into their accounts on the 9th of March.

Please inform <u>residentaccounts@louisbrier.com</u> should you see any discrepancy or delay in your companion billing. Please continue to double check the hours and the amounts while kinks are being worked out in our system.

C. Admission Process:

Resident & Family Admission process recommendations from the <u>Admission Task Force Report</u> will be considered during a LEAN KAIZEN process improvement workshop in May (a 3 full day

workshop unpacking the processes to discover where gaps are and improvement opportunities found). More information to be requested from our senior leadership meeting.

Until then, please continue to let us know about your experiences: lb.familycouncil@gmail.com

D. LBHH Contact Directory for Families

Reminder your..."WHO DO I ASK"... Directory can be found here:

E. Food Advisory Committee

- Food Advisory Committee met March 13 at 4PM via Zoom. We meet every 2 months. The next meeting is May 23 at 4PM. If your want to contribute to this meeting or attend, please email Family Council: lb.familycuncil@gmail.com Stephanie Ovsenek (Wescana Food Services) and her team are doing an amazing job and appreciate your feedback and suggestions!
- A dietician, food delivery person and a family member from SCU will be added to the committee.
- Stephanie Ovsenek and her team are preparing for Passover (April 5-23, 2023)
- New Chef Manger, Wade Roland is part of the kitchen team. Welcome aboard!
- New computer software program will be implemented soon, which syncs with the point click care software. Resident care plan, diet requirements and food requests will all be in one place: good for staff.

F. Family Council Projects

If you and your loved one have an idea for a project which you think will benefit residents, please feel free to submit/share your idea with Family Council.

We are here to support you and will try to help you make it happen

Taking Place:

Adaptive Clothing and Easy Wear Clothes Pop Up Boutique

April 27^{th -} 11AM-3PM – 2nd floor

Featuring Carda Creations: https://www.cardacreations.com/

and Alta Vida Fashions: https://ovidis.com/?gclid=Cj0KCQiAi8KfBhCuARIsADp-4576w9GJx6lAbEMs0LPFZI200SI9sMSBOt708A-Yusn0USDIzT8CtCgaAjR-EALwwcB

PLEASE browse their websites prior to coming to the boutique. They will not have all their merchandise there but you can place an order and it will be delivered to Louis Brier. The clothes are beautiful and durable (yes, they can handle our laundry!)

Kosher Cookbook Corner

March 1 saw the launch of a resident-inspired corner to the right of the fireplace in Home Center Lounge. Check out the authentic Judaica art bookends and much loved cookbooks! **Special thanks** to Residents: Rose Slutsky and Cathy Miller and their daughters for bringing this idea to life.

In addition, we are grateful to Stephanie and David (Wescana) for accepting recipes from Rose and Cathy. They will try and integrate into our Spring menu.

Going forward: PLEASE send your favourite Kosher Recipes to Stephanie for consideration!

• Gardening at the Brier

Thank you to Joy Salzberg who has already begun clearing and pruning on the 2nd floor

balcony!

Many of you are asking about taking part in Spring garden cleaning and planting. Please send us lb.familycouncil@gmail.com your interest and we will forward to Joy Salzberg and Renan Passatore. They will work towards dates for Spring garden cleaning and planting. Volunteers also get involved and can be scheduled to support your loved one to the garden for an outing during this event.

• Family Council / Alzheimer's Society of BC Presentation Thursday, April 20th 6:30-8:30PM

Mapping your journey: stages and progression of dementia:

While each dementia journey is unique, there are some signposts to the stages of dementia. Learn about what to expect as the disease progresses and how you can manage changes as they happen.

F. Other

- FC to ask SLT for an updated committee matrix. Families have expressed an interest to know about the committees, especially where a family person may attend
- FC to ask SLT to consider education around the Jewish faith and their many traditions recognized here. Suggestion: on the back of the recreation calendar, identify the Jewish event being recognized and provide a little background about symbolism and purpose. In this way residents and families who are not Jewish may better come to learn and take part in these special events

Next meeting: will be replaced by the Alzheimer's Society of BC Workshop April 20^{th} 6:30 – 8:30 via zoom