

**NURSING UNITS**

Hospital East	Jennifer Belen	604-267-4767
Hospital West	Venee Fuentes	
Weinberg Multi-Level Care	<i>Clinical Nurse Leaders</i>	
Weinberg Assisted Living		

Home Centre	Stephanie Pinlac	604-261-9376 ext. 4484
Home West	Ellinore Saunders	
Home East	<i>Clinical Nurse Leaders</i>	
Special Care Unit (SCU)		

**SOCIAL WORK**

Home Centre	Sam Lerner	604-267-5603
Home West	<i>Social Worker</i>	slerner@louisbrier.com
Home East		

Hospital East	Limor Shamy	604-267-4744
Hospital West	<i>Social Worker</i>	lshamy@louisbrier.com
Special Care Unit (SCU)		

**DIETITIANS**

Home Centre	Sarah Haimanot	604-267-4632
Home East	<i>Clinical Dietitian</i>	shaimanot@louisbrier.com

Home West	Ian Montalbo	
Hospital East	<i>Clinical Dietitian</i>	
Hospital West		
Special Care Unit (SCU)	(Starting Feb 27, 2023)	

**FOOD SERVICES**

<b>WestCana Services Inc.</b> (contracted service provider)	Stephanie Ovsenek <i>Director, Culinary Services</i>	604-261-9376 ext. 4276 sovsenek@louisbrier.com
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**RECREATION**

For info about recreation and music therapy programming, including adding or removing your loved from activities

Music Therapy	Jessica Shen <i>Music Therapist</i>	604-267-4685 jshen@louisbrier.com
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Recreation Therapy	Natasha Kuzyk <i>Recreation Therapist</i>	604-267-4735 nkuzyk@louisbrier.com
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	Kelly Lopuch <i>Recreation Therapist</i>	604-267-4735 klopuch@louisbrier.com
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Jewish Traditions & Values	Lior Shahar <i>Recreation Coordinator</i>	604-261-9376 ext. 4270 lshahar@louisbrier.com
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The monthly recreation program schedule can be found on our website:  
<https://louisbrier.com/recreationcalendar/>

**REHAB**

Including adaptive clothing and wheelchairs

Physiotherapy	Fabien Ma <i>Physiotherapist</i>	604-267-4701 fma@louisbrier.com
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Occupational Therapy	Theresa Wong <i>Occupational Therapist</i>	604-267-4701 twong@louisbrier.com
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**MANAGEMENT**

Nursing and Care	Nicole Encarnacion <i>Director of Care</i>	604-267-4784 nencarnacion@louisbrier.com
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Allied Health Services	Natalie Jacobs <i>Manager, Allied Health</i>	604-267-4669 njacobs@louisbrier.com
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Infection Control / Quality and Risk	Lunadel Daclan <i>Manager, IPAC &amp; QRM</i>	604-267-4698 ldaclan@louisbrier.com
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**SUPPORT SERVICES**

*Laundry*

To report any issues regarding laundry, including reporting or locating lost laundry, and labelling of clothing, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Cleaning*

To report any issues with regards to housekeeping or sanitation, including floor spills, unclean bathrooms, garbage removal, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Rodent Issues*

To report any rodent issues in the building, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Cable*

To request installation or report any issues with cable service, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Internet / Wi-Fi*

To report any issues with internet service, please speak with the staff on your nursing unit or the receptionist and they will submit a request via our internal work request system.

*Telephone*

To request installation or report any issues with telephone service, please submit a request via email to telephonesupport@louisbrier.com.

*Finance – Resident  
Billing and Accounts*

For any billing questions or requests related to a resident’s account, please contact our Accounts Receivable Clerk in the Business Office.

**Niloofer Haratian**  
**Tel:** 604-261-9376 ext. 4224  
**Email:** residentaccounts@louisbrier.com

**SERVICES & PROGRAMS**

*Hair Salon*

Appointments can be made through the receptionist, or if you have specific requests or questions, you can contact the salon directly at 604-261-9376 ext.3353 to speak with the hairdressers (Jocelyne / Tamara).

*Podiatry/Foot Care*

Appointments for podiatry/foot care can be made by calling the Louis Brier receptionist at 604-261-9376. Consent forms are required for all residents.

*Dental Care*

Appointments for dental care can be made by calling the Louis Brier receptionist at 604-261-9376. Consent forms are required for all residents.

*Massage Therapy*

Starting February 18, 2023, massage therapy services will be offered for residents, their family members, and other community members in the neighbourhood. Appointments can be booked online: [hummingbirdrmt.janeapp.com](http://hummingbirdrmt.janeapp.com)

**Registered Massage Therapists:** Ilana Abrams / Tempo Sabatier  
**Tel:** 778-984-3086

*Spiritual Care*

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Our Chaplain is available every day to provide spiritual support for residents and families. This support is available to those of any religious affiliation, as well as those who have no religious affiliation.

**Chaplain Robert Menes**

**Tel:** 604-267-4661

**Email:** rmenes@louisbrier.com

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*Virtual Visitation*

Virtual visits lasts 15 minutes. Due to high demand, this time cannot be extended as visitation assistants are unable to support more than one resident at a time. Virtual visits are available on Monday, Wednesday, and Friday, from 09:30 a.m. to 11:15 a.m. They are not available during holidays, weekends and statutory holidays.

**Virtual visits should be booked online through the Louis Brier website:**

<https://louisbrier.com/virtual-visit/>

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*Companion Program*

For information on the Companion Program or to book a companion for your loved one, contact the Companion Program Coordinator.

**Myla Carpio-Pelayo**

**Tel:** 604-267-4688

**Email:** mpelayo@louisbrier.com

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*Volunteer Program*

For information on the Volunteer Program or to become a volunteer at Louis Brier, contact the Volunteer Program Coordinator.

**Renan Passatore**

**Tel:** 604-267-4736

**Email:** rpassatore@louisbrier.com

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*Food Truck Program*

The monthly food truck schedule can be found on our website:

<https://louisbrier.com/foodtrucks/>

For information on the program, contact our Employee Wellness & Engagement Coordinator.

**Alicia Nunez**

**Tel:** 604-267-4728

**Email:** anunez@louisbrier.com

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