



Snider Schmooze



A MESSAGE FROM DR. DAVID KESELMAN, CEO



Happy post Valentines,

It is no coincidence that this month we are focusing our attention to [respectful work environment](#), [healthy relationships](#) and [quality work place](#). Respectful work environment or lack thereof is a long standing concern, especially in the health care industry, and has been

highlighted in the New York Times as early as 1909, in reference to head nurses bullying, harassing and disrespecting novice staff. Respectful work environment expresses itself in a wide range of behaviors, verbal expressions, and actions; and while we understand the value and significance of respectful work environment and communication, our experience does not seem to meet these expectations.



Source: New York Times Archives

A brief literature scan reveals that to date over 67,000 articles have been written on the topic of respectful work environment, bullying, and harassment, a clear indication with regards to the magnitude of the problem. The impact of disrespectful work environment are far reaching and those affected by it may not be directly involved in any direct circumstances. We know that when staff, residents, volunteers, and families experience disrespect, it has direct implication an impact on quality of care and resident safety.

With this in mind, I wanted to welcome you to this edition of the Snider Schmooze. Please share it with your network and take the time to learn more about respectful work environment, what it means for you, and how you too can help in supporting us achieve an environment that supports respect, quality, and resident safety.

Many thanks,
Dr. David Keselman, CEO

RECREATION

Save the Date! Elder Voices Project Performances

We have now begun our journey to create an intimate community gathering to be witnessed by fellow residents and audience. Our ongoing workshops involve **6 actors**, collaborative facilitator **Susanna Uchatius**, who along with **Ginger Lerner** are now collecting, recording, and ultimately knitting together the stories, thoughts, ideas and images of residents, staff, family and actors to create a performance collage.

These performance will take place here at the Louis Brier on:

- **Friday March 23rd:** 2-3pm Homeside Lounge
- **Sunday March 25th:** 2-3pm Homeside Lounge
- **Tuesday March 27th:** 2-3pm Homeside Lounge

All are welcome to participate (residents, staff, family, friends, companions). If you are interested in participating, please contact **Ginger**, Recreation Therapist glerner@louisbrier.com x 4735

Edy Govorchin

Leader Recreation, Culture, Music Therapy and Volunteers

ELDER VOICES PROJECT – CALL FOR COLLABORATION

The Elder Voices Project continues. Workshops have happened and continue to take place at different locations throughout the Home and in Weinberg. The workshops are different every time, involving (various) music, collaborative creative story creation, conversation and sharing, Indigenous songs and moments of connection. Elder Voices Project is a group of actors and a playwright who are working to devise a performance piece here at Louis Brier. **They would love to hear from you – readers – so that they can incorporate your ideas into their holistic performance piece.** If you feel that you would like to contribute some answers to the questions below, please send them to **Ginger** at glerner@louisbrier.com. You can remain anonymous if you wish, or you can give a name, and/or your connection to our Home.

- If you could have one wish, what would you wish for?
- What do you love more than anything else?
- What is the most important thing about yourself that you would like to let people know about?
- If you could give the world one piece of advice, what would it be?
- What are you most proud of? Why?
- Where do you come from? What are your roots?
- My favorite thing to do is _____
- I think home is _____
- I think that good health means _____
- What makes you happy? Why does it make you happy? What happens when you are happy?

Ginger Lerner

Recreation Therapist

PNEUMOCOCCAL POLYSACCHARIDE VACCINE FOR SENIORS

Pneumococcal Polysaccharide Vaccine Immunization has saved more lives in Canada in the last 50 years than any other health measure.

What is pneumococcal infection?

Pneumococcal infection is caused by *Streptococcus pneumoniae* bacteria. The bacteria can cause serious and life-threatening infections such as meningitis, an infection of the lining that covers the brain, septicemia, an infection of the blood, and pneumonia, an infection of the lungs. Permanent complications of the infection include brain damage and deafness. For every 4 people who get pneumococcal meningitis, 1 may die. Pneumococcal infection is spread from person to person by coughing, sneezing, or having close face-to-face contact. It can also be spread through saliva. This can occur through activities such as kissing or sharing of food, drinks, cigarettes, lipsticks, water bottles, mouth guards used for sports, or mouthpieces of musical instruments.

What is the pneumococcal polysaccharide vaccine?

The pneumococcal polysaccharide vaccine protects against 23 types of pneumococcal bacteria. The vaccine is approved by Health Canada.

Who should get the vaccine?

Some people are at high risk of getting sick from pneumococcal infections. The vaccine is provided free to these people, including: seniors 65 years and older; and residents of any age living in residential care or assisted living facilities. The vaccine is also provided free to anyone who is 2 years of age and older with specific medical condition such as no spleen, or a spleen that is not working properly; sickle-cell disease; an immune systems weakened by disease or medical treatment; chronic liver disease, including cirrhosis, chronic hepatitis B or hepatitis C; chronic kidney disease; chronic heart or lung disease, etc.

What are the benefits of pneumococcal polysaccharide vaccine?

The vaccine is the best way to protect against pneumococcal infection, a serious and sometimes fatal disease.

What are the possible reactions after the vaccine?

Vaccines are very safe. It is much safer to get the vaccine than to get pneumococcal disease. Common reactions to the vaccine may include soreness, redness and swelling where the vaccine was given. Fever may also occur. These reactions are mild and generally last 1 to 2 days.

Who should not get the pneumococcal polysaccharide vaccine?

Speak with your health care provider if you have had a life-threatening reaction to a previous dose of pneumococcal vaccine, or any component of the vaccine. There is no need to delay getting immunized because of a cold or other mild illness. However, if you have concerns speak with your health care provider.

For more information on immunizations, visit ImmunizeBC at www.immunizebc.ca.

Lunadel Daclan
Infection Control Practitioner

Reference: <https://www.healthlinkbc.ca/hlbc/files/documents/healthfiles/hfile62b.pdf>

PASSOVER 2018 AT THE LOUIS BRIER



This year, the Jewish holiday of Passover begins on **Friday, March 30 (Erev)** and ends on **Saturday, April 7, 2018**.

For those who celebrate Passover, we would like to invite you and your family to join your loved one for the **1st and 2nd Seders** during the evenings of **March 30 and April 1**, at the Louis Brier.

The Seders will take place at **6:45pm** in the Homeside Lounge of the Louis Brier **after** the evening holiday Yontef meal. A light snack will be served during the *Shulchan Aruch* portion of the Seder. There is no charge to attend the Seders.

Residents may invite a guest to join them for the special holiday Yontef meals. **Beginning March 19, 2018**, **Guest meal** tickets will be available to purchase at the Louis Brier Reception. **Adult guest meal tickets are \$18 and children under 13 are \$9**. There is no charge for residents.

We will also be offering the very popular **mini-Seder program** again this year. **The Mini Seder program will be on Tuesday, April 3 at 1:30 PM in the 2nd floor dining room**. The **mini-Seder program** is tailored for Louis Brier residents who find the evening program too late in the day to attend.

Within the next few weeks we will be posting the Synagogue Service schedule as well as all holiday programming so that you can plan appropriately. We hope that you will be able to join us in celebrating Passover this year.

For more information please contact **Edy Govorchin** at Ext 4714 or egovorchin@louisbrier.com.

LOUIS BRIER JEWISH AGED FOUNDATION

The Louis Brier Synagogue is lovingly referred to as the “biggest little shul in the world.”

There are many regular shul-goers at the Louis Brier. Residents have started a weekly Torah class. The class is held across from the Louis Brier Synagogue (which if you haven't visited is located conveniently in the centre of our home, on the first floor).



All the books needed to conduct a study class are permanently housed in our shul. Before class one day, one resident asked if he could help shlep the study books across the hall. He carried them in the basket of his walker. We created an official designation for this duty called “chumash-shlepper”.

For most people a synagogue conjures images of prayer services, Kaddish, maybe the occasional schnapps. The little story above demonstrates how residents become participants in the large and small activities that make our shul part of their daily routine. Our synagogue is the centre of prayer for many residents. Beyond this, there are a wide range of activities for all others to enhance knowledge of Jewish values and traditions. It is important that residents have spirituality at their doorstep. The feeling of Jewishness that pervades the Louis Brier is an important validation of our community's responsibility to support our Jewish home for seniors.

Your donations to the Louis Brier Jewish Aged Foundation make the synagogue, chaplaincy, and connection to Judaism and spirituality available for our residents. Thank you.

Eva Bach

Development Manager
Louis Brier Jewish Aged Foundation
www.thelouisbrierfoundation.com



LOUIS BRIER JEWISH AGED
FOUNDATION

VOLUNTEER SERVICES

The Louis Brier Gift Shop: The Heart of the Home

When you step into the Louis Brier Gift Shop you will be greeted by a friendly volunteer. You will find an outstanding selection of items for a one stop shopping experience. The shop offers beautiful shawls, handbags and jewelry, an elegant selection of Judaica gift items including Shabbat candlesticks, challah covers, and kiddush cups, and a wide variety of toiletries and treats designed to make everyday living easier for residents. Goldie Kassen has managed the shop since 2008, setting the tone for a warm and welcoming environment. Residents looking for company always know that there will be someone to talk to, and staff and family members looking for a special gift; greeting card, or treat for their loved ones will find it at the gift shop.

All proceeds from the gift shop sales are generously donated to the Louis Brier to purchase much needed equipment for the residents' comfort and safety.



The Louis Brier Gift Shop – volunteers

We are currently recruiting volunteers to assist in the gift shop. The shop is open weekday and Sunday afternoons from 12-4. If you enjoy working in sales, have a flair for fashion, like meeting and schmoozing with people, and have a free afternoon a week; we would like to hear from you!

For more information, please contact:

Nomi Fenson

Coordinator Volunteer Services

nfenson@louisbrier.com or 604-267-4736

FROM THE BUSINESS OFFICE

Sick Time usage has been steadily increasing each month which is also increasing our Over Time costs. This is driving a significant Deficit for this fiscal year, which we all need to be concerned about.

We continue to work with Human Resources and all employees to manage our sick time and OT.

Tony Holtzhausen

Chief Financial Officer

HUMAN RESOURCES

Staff Survey

In the spirit of Resident & Family Centred Care month, we are looking for staff feedback around the quality of care we provide to our residents and families.

Survey was conducted between February 13 to 23.

Great participation from our staff – 191 completed a survey either online, or paper copy.

Wage Increases for BCNU, HEU and HSA

Effective the first pay period after February 1, 2018, unionized employees will receive a 1.0 % general wage increase and a 0.4% Economic Stability Dividend increase, and effective the first pay period after April 1, 2018, employees will receive 0.5% increase to their general wage.

Assured Health

We are very excited to once again offer Assured Health services on-site in the Weinberg Classroom.

The following services will be offered between 11:30 AM – 6:00 PM on the dates specified below:

Massage, Acupuncture

March 19, 22, 26, 29 | March 4, 11, 21

Please contact Assured Health directly at 604-734-3311 or info@assuredbroadway.com to book your appointment. **A reminder to please confirm with your manager and/or leader prior to signing up. Employees are not permitted to take extra breaks for this appointment.*

Respectful Workplace

Creating a RESPECTful workplace:

Reflect. Consider the impact of your words and actions on others. Think before you speak. Take responsibility for your behaviour.

Engage. Be open to co-workers' opinions and ideas. Accept and provide constructive feedback. Doing so allows colleagues to know you understand and value their input.

Solve. When you encounter conflict or disagreement, help the other person understand your concern. Approach the person in a timely manner using the cooperative approach to problem solving.

Praise. Acknowledge colleagues for a job well done. Be supportive of your team. The most successful teams are those that can draw upon the strengths of each person.

Expect. Every person has the right to expect to be treated with dignity and respect.

Communicate. Speak courteously. Often it is not what you say but how you say it that counts. If you want to be heard, you need to listen.

Tolerate. Be reasonable. There are different lifestyles, cultures, religions. Work to understand rather than exclude.

Change in Employment Insurance Maternity and Parental Benefits

Although the Federal Government has changed Maternity and Parental Benefits, your Collective Agreements have not yet been changed. If the federal government changes are negotiated into the provincial collective agreements in the next round of bargaining, the benefits will then be offered at LBHH/WR.

Sonia Cinti

Human Resources Manager

WEINBERG RESIDENCE

The Weinberg Residence warmly welcomes our new Executive Chef, Chef Morris Zelmanovitch

We are thrilled to introduce our new Chef, Morris (Mo) Zelmanovitch, who is looking forward to making memorable meals & experiences. Originally from Toronto, Chef Mo trained in Ottawa at the Algonquin College and worked at the Embassy West Hotel doing private catering functions for some of the world Ambassadors stationed in Ottawa. After a short stint back in Toronto and LA, Chef Mo was the personal Chef for actor Steven Seagal.

In pursuit of a new lifestyle, for the next seven years, Chef Mo further honed his craft as an Executive Chef in some of the top boutique resorts in the British Virgin Islands. Homesick for Canada, Chef Mo relocated to the mountains of Jasper, Alberta, where for two years he assumed the role of Executive Chef at the stunning Stone Peak Restaurant at the Overlander Mountain Lodge.

After enjoying the Jasper area for a few years, Chef Mo decided that he was ready for new challenges and opened Chef Mo's Tasty Nuts & Catering in Calgary. Small batch Artisan roasted nuts was a niche market in Calgary and was very well received. He also took on the role of Executive Chef for Compass Group Canada at the newly built South Health Campus in Calgary providing healthy meals for patients, staff and guests.

Since November 2016, Chef Mo and his wife, have lived on the Island of St. Lucia in the Caribbean, where he has been the Personal Chef for some of the most prominent families on St. Lucia. Chef Mo's Jewish upbringing provides him with a wealth of knowledge about Jewish life especially when it comes to food! Chef Mo is very excited to be moving to Vancouver and joining the team at the Weinberg Residence, where he will be creating memorable meals & experiences for the residents and their families.

"I really enjoy cooking for families and having a positive impact on their day to day lives" – Chef Mo.

Vanessa Trester
Manager, Weinberg Residence



RESIDENT & FAMILY CENTERED CARE

Resident and Family Volunteers Needed!

With our commitment to Resident and Family Centred Care the Committees of Louis Brier would welcome your voices and participation.

Some of the Committees we require involvement in include:

- Ethics Committee
- Policy and Procedure Committee
- Resident Safety Committee
- Quality Assurance Committee
- Emergency Preparedness
- Accreditation Steering Committee

For copies of the terms of reference and to let us know of your interest please contact Angela Millar at amillar@louisbrier.com or drop by my office. We look forward to working together on our Quality Improvement journey.

Angela Millar

Director Quality and Risk Management, Accreditation and Resident Experience

PASSOVER WORD SEARCH

Can you find these words?

- Afikomen
- Charoset
- Egypt
- Elijah
- Plagues
- Questions
- Frogs
- Maror
- Matzah
- Moses
- Seder
- Wine



MARCH IS SOCIAL WORK MONTH

In March of each year, social workers throughout the country celebrate National Social Work Month (NSWM) in recognition of the contributions of social workers to society.

Social Workers play an important role in longterm care settings, such as Louis Brier. As a new resident and family, the Social Worker is most likely the first person you meet in the organization. However, social work services extend well past the admission phase of a resident's experience here. The primary mandate of social workers in longterm care settings is to advocate for residents and families. Social Workers also offer ongoing psychosocial support and facilitate residents in finding comfort and autonomy in their new home.

For more information about social work services at Louis Brier, please contact Manprit Chutai at mchutai@louisbrier.com.

JoAnne Fernando

Quality & Risk Manager



SOCIALWORKERS
leaders. advocates. champions.

MODERN SLAVERY – A PASSOVER MESSAGE

We are all still slaves although not in the same terms as indentured servitude (literally owned by someone by contract or force) our slavery for the most part is self imposed. Modern slavery can be to money, politics, beauty, success, sex, power, eating, exercise, religion, guilt, fear, habits (good or bad), an education, trying to always be right, anything that controls us, makes us dependent, consciously or unconsciously is a form of slavery. If one depends on anything from the physical world to sustain oneself eventually there will be a short circuit and it starts working against you.

Everything in the physical world is here to serve us **as long as we are not being** used by these ‘things’ to serve ourselves alone, otherwise we create a short circuit. Nations, Empires and major Corporations have risen and fallen by not understanding or believing the principle of being too self serving. You can make money in the stock market and that is good but once you think you have a system and that system smells of too much ego you will lose much more than you ever made. Most people think short term gain and say to themselves they will change later, but for someone who is a slave to money, no amount of money will satisfy them. Let’s try to put it another way, **we shouldn’t be slaves for the desire to receive for the self alone**. The truth is, **you can’t be a slave unless you decide to be one**. What does it even mean to be a slave? **Slavery is deciding that the 1% physical realm we live in is controlling you and you have no free choice about how to act**. That is slavery. **We are slaves to systems inside of us that are so strong that we lose our ability to make decisions. Many even shirk their own responsibility to experts/professionals and hope their expertise and or luck is better than their own**.

Even emotionally, can you decide when to get angry, or does it just happen? Is it a choice? Can you decide to fall in love? We have systems in us that make us act without control. **If you’re not choosing how to act, you’re a slave. Kabbalah says that maybe our only free choice is how we react to circumstances in our lives. Events may happen but how we choose to react determines if we are a slave or not. Do we get angry and make ourselves sick, do we blame others and create a whole chain of negativity for ourselves or do we take responsibility and try to change?** If you are robotically responding, you are a slave, if you are not restricting your selfish egotistical nature you are a slave. If you are habitually doing something even if you are doing it because you think it is good for you, like lots of exercise or eating only vegan, you are a slave. Yes, there is always a temporary benefit until what you are doing almost becomes like idol worship and controls you. Find balance. If you are not moving and changing you are a slave. Appreciate but never be satisfied, as soon as you think you have done enough, the Universe comes along and shows you differently, never retire.

A rock has light underneath it but if it never moves there is only that particular light and quantity of light underneath it. As soon as the rock moves or is moved it reveals more light and a different light. So too with us. Each and everyday, the Universe reveals a slight different energy so when we constantly rely on our same reactive system we soon discover what once worked does not always continue working but we do not know why. We are not in tune because our system is primarily for oneself alone. The variables change but our reaction is the same and yet we expect different results. The smallest changes can make the biggest difference.

Wishing everyone lots of light and freedom from slavery.

Neil Simces, neil2@telus.net

DISCLAIMER: The views expressed by Neil Simces are neither endorsed nor represents the views of the Louis Brier Home and Hospital.



Joint Community Communication
Jewish Community Centre and Louis Brier Home & Hospital

February 22, 2018

Although many Jewish organizations are challenged with their buildings and facilities The Jewish Community Centre and The Louis Brier Home & Hospital have pressing needs and aged infrastructures. Both organizations are at a crossroads in planning for development with an eye to the future.

Through the past two years, discussions on the needs of both organizations have prompted a concentrated exploration of possible synergies in a potential joint development. To that end both the JCC and the Louis Brier have consulted professionals as well as tapped experts in our community to explore the possibilities.

As a result of looking at options available in a number of scenarios both organizations have come to the conclusion that separate developments will serve each of these critical community service providers and the entire Jewish Community better in the long run. It was not an easy decision as the idea of a multi-generational Campus is appealing.

What is paramount is that the new facilities built as the new JCC and the new Louis Brier both work not only on the day they open, but can grow and evolve with the changing communities they serve. Having separate facilities allows both organizations the scope to pursue their best outcomes in the development phase and through their operations. We believe the entire community will benefit from the decision that Louis Brier and the JCC will develop independent complexes.

We wish to thank all who have been involved in the joint envisioning and planning, and assure them that many of the ideas generated will be part of the Louis Brier and JCC facilities.

With the massive Cambie Corridor rebuilding we know that there are huge opportunities for The Jewish Community Centre and the Louis Brier to not only replace and expand their facilities but to augment their roles as major components of the heart and soul of the Greater Vancouver Jewish Community for many more generations.

Salomon Casseres

Chair, Jewish Community Centre

Ron Rozen

Chair, Louis Brier Home & Hospital

FAMILY COUNCIL

Family Council of Louis Brier monthly recognition of staff who excel in delivery of care and programming.

CARE AIDES

Tekeste – nothing is too much of an effort for Tekeste. Always looking after the welfare of resident, very skilled and conscientious. If noted that resident was not cleaned properly by prior care aide, Tekeste will take time to do it right. Excellent relationship building with family members!

Kirk – exceptionally kind and attentive, greets residents like a long lost relative. That is the way to make residents feel “at home!”

Eden – cares for residents in the true spirit of the “Eden Alternative model of care” (The Eden Alternative® philosophy is focused on the care of the human spirit as well as the care of the human body) by being a strong advocate for their wellbeing, both physical and emotional. She pays close attention to the whole person and reports timely to the nurses and family.

Lorlyn – always talks to residents in a most engaging manner, sometimes carrying a 2-way conversation which visibly keeps residents attentive to her voice. Her feeding and grooming is done with utmost care and tenderness.

Elena – Exceptionally caring, kind, professional and knowledgeable. Has a real gift for creating a family like atmosphere for the resident and family.

NURSES

Cody, LPN – professional courtesy, warmth and a sense of humour are Cody’s strong attributes. Never says no to a request and if he can’t follow through he is clear as to who can. His analytical and common-sense abilities are to be commended. He remembers details of each resident’s needs! He also remembers family, imparting updates pro-actively where appropriate and in the best interest of residents.

Alieh, LPN – Critical thinker, timely initiates preventive measures and/or communication about health-related changes to family. Recommends steps to be taken in the best interest of resident’s well being.

RECREATION DEPARTMENT

Rachel – Rachel truly loves and is committed to bettering the life of seniors. Work at Louis Brier is not just a job for her, it is a calling. She goes out of her way to create a home like environment for residents and their families. She initiates innovative programming for residents such as the breakfast club. She is hard-working, approachable, welcoming, with great common sense and humanity.

Devina, LPN – Excels in her work efficiency and nursing knowledge. Effectively provides direction to care aides, ensuring their work is executed timely and with attention to detail.

Seemah Berson
Family Council Member

SPECIAL ANNOUNCEMENTS

The Louis Brier Intranet

Our campus-wide intranet is launching this month! As we begin to utilize the system, keep in mind that it is new and will continue to grow over time. Check it out here:

intranet.louisbrier.com

*Don't have a username and password?
Email Michael at mgalope@louisbrier.com or drop by his office (Redevelopment room).



CAREGIVER SUPPORT GROUP

Thursday, March 29
5:30pm in the Weinberg Classroom

Facilitated By:
Ken Levitt, MSW
Manprit Chutai, BSW RSW

This group will be a forum for caregivers to share common experiences, explore solutions to challenges, and strengthen coping abilities.

*This group will be held monthly (third Thursday of every month) from 5:30pm-7pm

Are you interested in submitting an article for the Snider Schmooze?

Email Michael our Communications Coordinator at mgalope@louisbrier.com for more details.



Rachel Lin, RN

Catherine Fei, RN

Sean Ryan, Care Aide

Maryam Balisi, Care Aide

Philice Masinde, Care Aide

Crisanta Del Valle, Care Aide

Parm Barn, Building Service Mgr

Kristina Zoe, Coord, Ethics & RFCC

Regina Lovovski, WR Sales & Marketing

Morris Zelmanovitch, WR Chef

Compliments and Feedback

Our goal, in all respects, is to help our residents maintain the highest possible quality of life. Your health, comfort and well-being are the top priority in everything we do at the Louis Brier Home & Hospital.

Residents and families remain the primary decision makers for the care received, and all care is governed by our Jewish and professional values and standards.

If you have any compliments or feedback, please share them with us by visiting our website:

<http://louisbrier.com/compliments-feedback/>

We would love to hear from you.

DEMENTIA

A public health priority

What are the symptoms?

Difficulties with everyday tasks

Confusion in familiar environments

Difficulty with words and numbers

Memory loss

Changes in mood and behaviour



Who is affected?



Nearly 10 million new cases every year

One every 3 seconds

47 million people worldwide in 2015

Set to almost triple by 2050



What is the cause?

Conditions that affect the brain, such as Alzheimer's disease, stroke or head injury



What does it cost?

2015



US\$818 billion: estimated costs to society in 2015

2030



US\$2 trillion



Majority of people who will develop dementia will be in **low- and middle-income countries**



Families and friends provide most of the care

Carers experience physical, emotional and financial stress

The Global Action Plan on the Public Health Response to Dementia 2017 - 2025

Vision

A world in which dementia is prevented and people with dementia and their carers live well and receive the care and support they need to fulfil their potential with dignity, respect, autonomy and equality.

Goal

To improve the lives of people with dementia, their carers and families, while decreasing the impact of dementia on them as well as on communities and countries.

The seven action areas and targets

Dementia as a public health priority



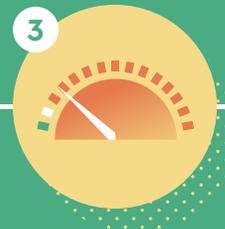
By 2025, 75% of countries have national policies, strategies, plans or frameworks for dementia

Dementia awareness and friendliness



By 2025, 100% of countries have a functioning public-awareness campaign on dementia
By 2025, 50% of countries have at least one dementia-friendly initiative

Dementia risk reduction



Risk reduction targets identified in the Global action plan for prevention and control of noncommunicable diseases 2013-2020 are achieved

Dementia diagnosis, treatment & care



By 2025, 50% of people with dementia are diagnosed, in at least 50% of countries

Support for dementia carers



By 2025, 75% of countries provide support and training for carers and families

Information systems for dementia



By 2025, 50% of countries routinely collect data on core dementia indicators

Dementia research and innovation



Global research output on dementia doubles between 2017 and 2025



ACCREDITATION
CANADA



Louis Brier intends to submit at least **2 Leading Practices** to Accreditation Canada

What is a Leading Practice?

Accreditation Canada accredits health and social services organizations in Canada and internationally, and helps them improve the quality and safety of their services. The Accreditation Canada Leading Practices database supports organizations in their quality achievement goals through knowledge exchange. Accreditation Canada recently integrated the former Health Council of Canada's Health Innovation Portal content into its Leading Practices database. The resulting national database is an excellent resource for stakeholders seeking novel practices in French or English. Leading Practices are innovative practices in direct care, organizational leadership, and health policy, that are intended to improve the effectiveness and efficiency of health care services.

Leading Practices must be:

- Creative and innovative
- Evaluated
- Able to demonstrate successful results
- Client- or family-centred
- Sustainable
- Adaptable by other organizations

Benefits of Leading Practices:

KNOWLEDGE EXCHANGE

Leading Practices are an excellent way to identify and spread innovative practices to improve health and social services. Anyone can search the Leading Practices database (see Figure 2) at accreditation.ca. It is one of the most viewed pages on the Accreditation Canada website.

IMPLEMENT STRATEGIES

As implementation can be challenging, all Leading Practices must be “adaptable by other organizations.” This means that any resources needed to implement the Leading Practice, or barriers to its implementation, can be identified so others can realistically consider whether they can implement it in their own organization. Contact information is provided with the description of each Leading Practice to promote interaction and learning among professionals.

NATIONAL RECOGNITION

Leading Practices are promoted in Accreditation Canada publications and targeted media communications. Organizations' achievements are recognized with certificates (Figure 3) at the annual Accreditation Canada Quality Conference. Several client organizations have received positive publicity in the mainstream media regarding their Leading Practices.

For more information about this or the Accreditation process, please contact:

Angela Millar at amillar@louisbrier.com or **JoAnne Fernando** at jfernando@louisbrier.com