



JUNE 2018 | SPECIAL

# Snider Schmooze

SPECIAL ANNOUNCEMENT



*Congratulations!*  
TO ALL

Louis Brier Home and Hospital is proud to announce that it has successfully achieved Accreditation with **Exemplary Standing from Accreditation Canada**. The organization has attained the highest level of performance, achieving excellence in meeting the requirements of the accreditation program.

## LOUIS BRIER ACHIEVES ACCREDITATION WITH EXEMPLARY STANDING



**ACCREDITATION  
CANADA**

Better Quality. Better Health.



Louis Brier Home and Hospital is proud to announce that it has successfully achieved **Accreditation with Exemplary Standing from Accreditation Canada**. The organization has attained the highest level of performance, achieving excellence in meeting the requirements of the accreditation program.

Accreditation Canada is an independent, not-for-profit organization that sets standards for quality and safety in health care and accredits health organizations in Canada and around the world.

**The Louis Brier Home and Hospital voluntarily participated in accreditation because we believe that quality and safety matter to our residents and their families/significant others.** We believe that improving the quality of our care is a continuous journey – a journey to which we are fully committed.

As part of the Qmentum program, the organization has undergone a rigorous evaluation process. Following a comprehensive self-assessment, external peer surveyors conducted an on-site survey during which they assessed the organization's Leadership, Governance, Clinical programs and services against Accreditation Canada requirements for quality and safety. These requirements include national standards of excellence; required safety practices to reduce potential harm; and questionnaires to assess the work environment, resident safety culture, governance functioning and client experience. Results from all these components were considered in the accreditation decision.

The accreditation survey team spent 4 days at Louis Brier, and reviewed a total of 19 Required Organizational Practices (ROPs), 216 high priority criteria, and 295 other criteria for a total of 551 criteria. After a thorough review, the accreditation surveyors determined that **Louis Brier successfully met 100% of the ROPs and 100% of the 551 criteria evaluated.**

Accreditation Canada stated: *"the organization is commended on its commitment to using Accreditation to improve the quality and safety of the services it offers to its residents and its community"*.

*"I am very proud of everyone at Louis Brier Home and Hospital,"* said Dr. David Keselman, CEO. *"Our staff worked and continue to work incredibly hard to make sure we meet the needs of our residents in every possible way, helping them and their loved ones maintain optimal health status, control, and dignity every day, every time. Receiving **Exemplary Standing** from Accreditation Canada is a real testament to the changing culture and focus at Louis Brier Home and Hospital. Accreditation Canada standards and requirements will continue to guide us into the future as we continue to evolve and continuously improve our practices and care delivery efforts"*.

Dr. David Keselman also added *"I will of course be remiss if I do not mention the on-going support and generosity of the LBHH and WR and the Foundation Boards, without whom this journey may not have been as smooth or possible"*.

