

Family Council Executive Update April 2022

1. Companion Advisory Committee

- Bi-monthly payment option to companions being worked on in parallel with set up of EFT payments
- Dedicated companion program bank account
- Working on invoice/withdraw funds from the family's account
- Policy Documents being worked on
- Jewish Seniors Alliance training for companions being considered
- Coverage for companion training
- Myla is away for the next month but Hayley is covering in her absence. Pilot project will continue for April and expand in May when Myla is back.
- Next CAC Meeting Thursday April 28 at 10AM

2. Food/Dining Experience Advisory Committee

Please send all suggestions and questions to: foodservices@louisbrier.com

A special meeting has been requested with Loren, Chair of the Food Advisory Committee & Manpreet, Manager of Food Services/Marquis:

1. Pureed food quality
2. Dietary needs vs menu vs food served to residents

3. Resident to Resident Aggression (RRA)

- FC has asked LBHH to work on improved staff RRA protocol which can be shared with families
- FC has asked LBHH to ensure [GPA training](#) for EVERY new staff member in direct contact with residents within 6 weeks of employment, not every 2 years.
- FC has asked LBHH to review [Code White](#) procedures
- FC has asked LBHH RRA be placed on the radar of the Standards Committee
- FC has asked LBHH for transparency in incident reports
- FC has asked LBHH to include training to assist victims and family of RRA. Specifically, to manage the psychiatric and trauma that may open new wounds in historical abuse one may have suffered.

4. General

- Gift store turn “Market Place” still in the works. LBHH is working on city permits. The concept will provide 24/7 snacks in a store/bistro -like atmosphere
- Massage Therapy Students arrive in May. Four students will do their practicum at LBHH and service residents and family for free. Reservations will be required.
- Hello My name Is Program is still being discussed to encourage staff to introduce themselves upon entrance to residents and clearly identify why they are there
- Family Council trying to secure a date to meet with Resident Council
- The first Welcome Committee meeting will take place April 28th
- **Special Family Council meeting being held May 19th** at 1PM via zoom to feature Natalie Jacobs, Manager of Allied Health Services, and Katie Floe, Corporate Development and Training Manager

5. Spring Garden Committee

May is Spring gardening. We ask for volunteers to email Joy Lin Salzberg if you can (literally) lend a hand this Spring: joysalzberglbfc@gmail.com

6. RASC - Resident Advisory Sub Committee is working with Family Council to raise awareness to Senior Leadership of certain areas where residents could benefit from immediate improvement. If you have concerns you'd like to discuss with RASC, please email: residentadvocacygroup@gmail.com