



Family Council (FC) Minutes

Thursday November 18

lb.familycouncil@gmail.com

Virtual Attendance: Lisa Dawson, Co-Chair, Charlotte Katzen, Wendy Beattie, Fran Harrison, Keren Gertzman

A. Meeting called to order 7:00 pm

B. Approval of September 23rd, 2021

Approved and seconded

C. Executive Updates:

1. New: Town Halls with David Kesselman
 - Next Wed. Dec. 15 3:00PM

2. [“Hello My Name Is Program”](#) now being considered by SLT
 - If adopted, this would go a long way to improving human connection and compassion.

3. Committees and their invitation to families to join
 - **PLEASE CONSIDER YOUR PARTICIPATION OPPORTUNITY – see attached list and contact**
 - a. Resident Safety Committee
 - b. IPAC Committee
 - c. Emergency Preparedness
 - d. Ethics
 - e. Food and Dining Advisory Committee
 - f. Ritual & Heritage Committee
 - g. Resident Welcome Committee
 - h. Employee Recognition and Social Events Committee
 - i. Integrated Quality Improvement and Risk Management Committee
 - j. Long Term Care Standard Committee

4. Hospital East Window Sill – no plants will be placed in this space. It will remain clear to avoid potential rodent issues.

5. Staff Update:
 - Emma Brennan (David’s, ED) delivered a healthy baby girl and Family Council has sent a congratulations email.
 - There is a new pharmacist, Chloe Kim, who represents the new pharmacy LBHH uses to fill prescriptions.

D. Family Council Campaign 2022/23

1. Following the same successful model of the 2021 FC campaign that took place
2. September 2022 planning
3. December 2022 soft launch
4. January/February 2023 Campaign Drive
5. Laura Edwards, our campaign chair, will discuss with The Foundation and Senior Leadership Team (SLT)

E. Welcome Tea

1. Families feedback from postponement of campaign suggested a 2022 event.
2. Hold an event to mark the welcome back of all families into long term care/Louis Brier.
3. Bring back the teas once held by the Women's Auxiliary at LBHH.
4. Hold early in the New Year (by Feb 7) to welcome all new residents and families as well as staff.
5. Family Council will discuss with SLT

F. Companion Program

Background:

The Companion Advisory Committee (CAC) has convened several times now to discuss the sense of urgency around improving the financial and staffing structure of the program. Recommendations were discussed with SLT and have full support. Implementation will take place soon, beginning with a letter of information and request for feedback to families regarding next steps

The Issues: The issues are complex and inter-related. The Companion Program is unsustainable in its current state for reasons listed below:

- **Not all families run their companion through the program,**
- **The program needs an assistant coordinator.**
- **Companion wages are under market value.**
- **COVID has increased demand for companions.**
- **A more effective and efficient method of time/billing is required.**

Next Steps:

On behalf of CAC, Karen is working with Ben to confirm new program details. Then Karen will update the letter/notice of new program details to families for approval and support of FC and SLT and final approval and notice to families prior to implementation.

G. Family Council Executive: Election

Quorum

(A minimum of 5 individuals representing a minimum of 4 families required)

3 proxies were received resulting in 8 individuals representing 7 families

1. Thank you to current executive:

- Joy Lin Salzberg* – can't be with us this evening due to prior commitments
- Lisa Dawson
- Thank you also to Helen Labonte who served as interim Treasurer

*Joy has worked tirelessly on the revitalization of our Shalom Garden and 2nd floor Balcony Garden. What started with proceeds from our 2019/2020 Family Council Campaign for the garden, Joy really landscaped the gardens with her knowledge and passion for garden construct and beauty. We hope her love and energy for garden tending will rub off among other families,

residents and companions who may wish to participate on any level they can, particularly in Spring and Summer months.

Joy was instrumental in helping lead our Campaign. Her many hours at the Family Council information desk (often with her mother), and coordinating projects was invaluable. Joy actually launched the campaign with a donation match which made the purchase of 2 Big Screen TVs possible!!

Joy, thank you for your service! May we continue to see you engaged with the LBHH community for many years to come!

2. Introduction of nominees and brief time for each to speak

Thank you to all those who expressed interest in participating in Family Council in some way. We are all just volunteers who have loved ones in LTC and just want to advocate for the best quality of life possible for them for as long as they are here.

We welcome our incoming Executive team: Fran Harrison, Wendy Beattie and Lisa Dawson

Lisa has decided to stay on but, Fran and Wendy would like to say hello to everyone with their special message.

Fran Harrison:

Hi Everyone,

My name is Fran Harrison

My Mother's name is Lena, her room is in the Home Centre. My Mother was part of the LBHH Auxiliary before becoming a resident.

My Baba was also a resident of LBHH many years ago

Some of my volunteer work includes being active on my strata council for many years. As well, many years ago, while in high school I worked for LBHH as a weekend receptionist.

I look forward to being on the Family Council and meeting everyone.

Fran

Wendy Beattie:

Hello,

My name is Wendy Beattie, daughter of Lorraine Beattie who is a fairly new resident of LB and lives on the first floor.

I am retired, but in the past my career varied from executive assistant to college instructor. One of my priorities has been to volunteer with organizations in which I've been involved. I have served on Boards for daycare centres, housing co-ops, REACH Community Health Centre, and a strata council.

Elder care is an increasingly critical component of our communities as people live longer and the boomer generation ages. I appreciate the care given my mom at LB and wish to support residents and staff in providing that care.

I was impressed when I discovered Family Council and inspired to be a participant.

Wendy

Lisa Dawson:

Hello Everyone,

My Father is Bob Dawson on Hospital East.

We have been here with the LB family community for 11 years.

My volunteer engagements lie strictly in the long term care space laser focussed on the value and necessity of family councils in long term care. I am Chair of the Vancouver Coastal Association of Family Councils (VCAFC) and Secretary/Treasurer of the Steering Committee for a Provincial Association of Family Councils

I am excited to enter a second term as Co-Chair of Family Council Louis Brier!

While leadership is important to guide the vision of the Family Council, we give thanks to the many families who, collectively, advocate for the best possible resident care and quality of life. We thank the many families who volunteer on committees and report back to Family Council to enable further discussion.

Of course, we would not be able accomplish all this without the collaboration and support of the Senior Leadership Team, whose ear we bend is the means to the end, for continuous improvement of quality of life and care at Louis Brier.

3. Approval of slate of nominees

- Wendy Beattie – Co-Chair
- Fran Harrison – Vice-Co-Chair
- Lisa Dawson – Co-Chair

4. Elections

Those in favour - unanimous

5. Welcome Fran and Wendy

H. RASC AND Family Council MEETINGS GOING FORWARD

RASC – Resident Advocacy Sub-Committee Update (Charlotte)

Next meeting date: ~~Thursday November 25th at 7:00PM~~

The Nov. 25th RASC meeting has since been cancelled

Next Family Council Meeting will be a joint Family Council/RASC Meeting. Date: December 9th at 7:00PM

The format will be:

15 minutes FC update

45 minutes Resident Advocacy

Next meeting date: Thursday, December 9th 7:00PM

PLEASE CONSIDER ATTENDING!

Meeting was adjourned at 8:10 pm