



OCTOBER 2021

Snider Schmooze

A MESSAGE FROM DR. DAVID KESELMAN, CEO

Welcome to the October edition of the Snider Schmooze. I wanted to start with thanking everyone, as always, and especially during the last few weeks, as we managed the Covid-19 outbreak. September was quite the month. We had a COVID outbreak and a month densely full with three major holidays tightly followed each other. Rosh Hashanah, Yom Kippur (the Day of Atonement, is a day of fasting and repentance, affording man the opportunity to cleanse himself of his sins and renew his relationship with G-d), and Sukkot (The Festival of Booths – with Lulav and Etrog in hand, we camp out under the stars for seven days and remember that G-d is our ultimate protection).

Unfortunately, we were not able to proceed with any of our planned activities and events as a result of the COVID outbreak, nevertheless have tried our best to acknowledge and celebrate the holidays as best possible.

Otherwise, I hope all of you had a chance to dip an apple in honey and make a wish for the Jewish New Year, hoping it will bring us all health, happiness and less or no COVID at all.

Despite COVID and all the associated challenges it presented us with, we continue to focus on quality care and safety of our residents. As a result of the outbreak, we had to make changes to the previous visitation guidelines, and thanking you for helping us abide by those changes. If you have any questions and or concerns, please do not hesitate to contact us at info@louisbrier.com, or call the LBHH hotline at (604) 267-4714.

For any families with outstanding questions, requiring emotional support or needing assistance navigating the health-care system, please contact the Vancouver Coastal Health LTC Family Support Line at 1-844-824-2219 or 604-875-4953. Please note that the LTC Family Support Line cannot provide specific resident status reports. You may also contact our Chaplain Rob Menes at 604-351-7896, or email him at rmenes@louisbrier.com.

I wish you all healthy and happy October!



Dr. David Keselman
CEO

Spiritual Care Corner



with Chaplain
Hazzan Rob Menes

Snider Schmooze – October, Tishrei 5782

Spirituality comes to each of us in many ways. But what is it? In the simplest terms, it is the concern for things beyond the physical. It is the involvement with meaning, beauty, and purpose. It is the conversation with the transcendent. It is the embrace of faith and hope. It is the part of us that cannot be located in our anatomy.

The quality of life of each person must go beyond one's physical comfort. Spiritual care is about looking at one's health through a different lens, the lens of the non-physical. Beliefs, emotions, memories are all part of the landscape. Where, in that landscape, do we want to be?

For many, the landscape is obscured by noise - anxiety and fear, suffering and tension - and that noise must be calmed before a place of peace can be found. As the chaplain for Louis Brier home and Hospital and Weinberg Residence, I look for ways to calm the noise, and to enliven the spirit. Prayer and simple connection can work. Humor can work. However, there are other technologies that work, including meditation, music, and being in nature.

Beginning next month I will be starting classes for residents which focus on enlivening one's spirituality. While not prayer services, they build on the Jewish traditions of meditation and music. These can be experienced individually or in a group. In a small group setting, we can calm the anxiety and re-awaken our appreciation of the beauty of life. There is something unique and transformative in the experience of quiet and calm with others. Something new is created in that space that can speak to us. In these classes, I hope that we can achieve a sense of peace which can accompany health and a life worth living.

Contact the Chaplain for more information.

Hazzan Rob Menes, Chaplain



THANK YOU

Staff Morale Fund

Our utmost thanks and sincere gratitude to the following for their monetary contribution to the **Staff Morale Fund**.

We are overwhelmed and touched by your kindness and generosity.

Brent Hanson

David Ginsburg

David Keselman

David Ma

Dina Schweber

Harry Segal

Ian Todd

Joy Lin Salzberg and the Lin Family

Ken Werker

Keren and Phil Gertsman

Lee Simpson

Lisa Dawson

Michael Glaser

Michael Riefman

Rita Chudnovksy

The Schultz Family

Selma Kallner

Shane Archibald

Shay Keil and the Keil Investment Group

Susan (Marilyn) Snider

Sydney Goldberg

Tammy Godfrey



THANK YOU



We would also like to thank the people that have supported our Louis Brier family by donating lunch, providing treats & snacks, by cooking, and by baking for our staff during this outbreak. We thank you.

WELCOME LETTER

Welcome to Louis Brier,

On behalf of the Family Council, we would like to extend and offer support and help with making the transition to Louis Brier as positive and smooth as possible.

The family Council is a voluntary body comprised of family members whose primary focus is to advocate for the delivery of safe and quality care. The council meets regularly on a monthly basis and in collaboration with the Louis Brier's leadership, reviews and discusses relevant opportunities to enhance the residents' experience.

We welcome all families to join the council and hope that you will make the choice to get involved. If you are interested in joining the family council and/or have additional questions please email us at lb.familycouncil@gmail.com.

Family Council



FAMILY COUNCIL



Supporting residents means supporting your loved one

JOIN US!

WAYS TO STAY INFORMED & PARTICIPATE

- Attend our monthly Family Council meetings
- Connect with Family Council: lb.familycouncil@gmail.com
- Volunteer an hour at our Family Council Information Desk
- Support our annual campaign coming soon: Fall/Winter 2021
- Attend our monthly Resident Advocacy Sub Committee (RASC) Meetings
- Connect with RASC: residentadvocacygroup@gmail.com
- Take a seat on the Companion Advisory Committee (CAC)
- Take part in one of the many Louis Brier Committees
(from Food Advisory Committee to Spiritual Committee)
- Be on the Executive Committee – this Fall 2021
- Volunteer on the Garden Committee

Enrich your life by enriching the lives of others.

Contact Family Council:

lb.familycouncil@gmail.com





CareRx Pharmacy

CareRx is proud to be the pharmacy partner at **Louis Brier Home and Hospital and Weinberg Residence** effective September 1, 2021, providing medications and pharmacy services, in collaboration with your care team. CareRx provides pharmacy services across Canada in care settings such as long-term care homes, retirement residences and specialized care centers. We are passionate about enriching the health of the individuals that we serve.

Our services are based on the values of



Collaboration



Accountability



Responsiveness



Excellence



Convenient access



Free delivery 24hr/7days



Health and wellness programs



Collaborate with your doctor and wellness team



On-site Pharmacist



Educational health information



Supporting a safe medication system



Pre-Authorized Payment options



LOUIS BRIER JEWISH AGED
FOUNDATION

THIS YEAR LIKE NO OTHER
THIS YEAR MORE THAN EVER

*After a Year Like No Other,
the Louis Brier Jewish Aged Foundation wishes you on
behalf of our residents, leadership, and staff, much
health, joy and naches.
May this New Year bring renewed energy and shared
moments with your loved ones.*

SHANA TOVA U'METUKA

FROM YOUR LOUIS BRIER
JEWISH AGED FOUNDATION



To make your contribution to the Louis Brier Jewish Aged Foundation,
Visit our website: thelouisbrierfoundation.com
Or call or email us at: (604) 261-5550 | foundation@louisbrier.com

A Warm Welcome

Welcoming Dr. Sumathi Gudapati to the LBHH/WR Community!



Dr. Gudapati has been practicing medicine for over two decades and worked in Ireland and the Yukon before settling in Vancouver.

She is passionate about women and children's health, and has worked extensively in elder care.

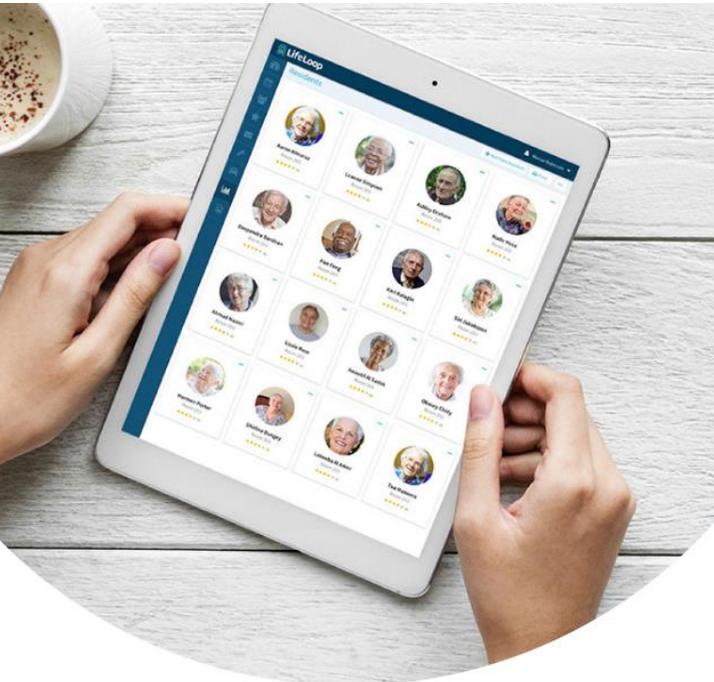
Dr. Gudapati is licensed by the College of Physicians and Surgeons of British Columbia, and is certified by the College of Family Physicians of Canada.

During her free time you will find her spending time with her family, travelling, and cooking elaborate meals.



Welcome Dr. Gudapati!
- LBHH & WR Family

A SOLUTION FOR EVERY DEPARTMENT



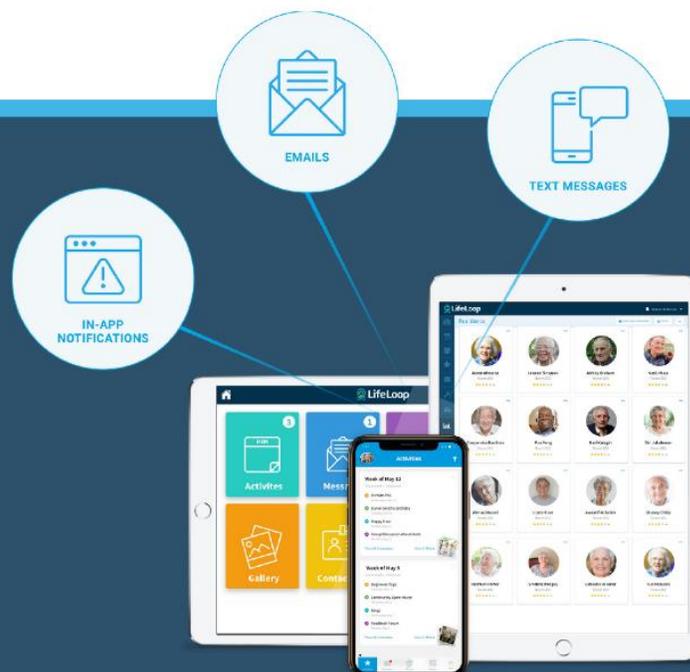
AN EXCITING NEW PARTNERSHIP LIFELOOP & LOUIS BRIER HOME AND WEINBERG RESIDENCE

LifeLoop, a US-based creator of a comprehensive life enrichment and operations platform for senior living communities, and Louis Brier Home and Weinberg Residence have announced that they will combine their capabilities to offer an integrated approach to the care process. These two companies, leaders in their respective fields, are excited to partner together to offer efficiencies for staff and new, exciting features for residents and their families.

LifeLoop connects senior living residents, staff, and family members with its inclusive, connected solution. Among the first of its kind, LifeLoop's cloud-based platform is at work in over 800 communities, all across the United States, Great Britain, and Canada. By capturing a resident's participation and engagement, LifeLoop gives both staff and family members an unprecedented level of transparency and helps families maintain a more meaningful connection with their loved ones. The platform manages a wide range of functions including activity management, calendar creation, digital signage, resident tracking, communication capabilities, transportation and maintenance management, and includes an application for families and residents to communicate and share photos.

'When I heard about the opportunity to continue our growth in Canada, I was extremely excited. Upon further research of Louis Brier Home I realized that they were an ideal client partner for us. They are a respected community within the Vancouver Coastal Health Authority and are a very innovative group. I look forward to being an asset for their staff, residents, and family members alike.'

AMY JOHNSON
LIFELOOP CO-FOUNDER & CEO



RECREATION

End of Summer BBQ!

To mark the end of summer the Recreation Department and Food Services held a Western Themed BBQ where residents and staff were encouraged to dress in their best western attire, listen to old country tunes, and take photographs at the photo-booth.

“We could not have asked for better weather...”

We could not have asked for better weather as Residents and staff kicked up their heels to celebrate the last days of summer!



Louis Brier Home and Hospital

RECREATION DEPARTMENT present

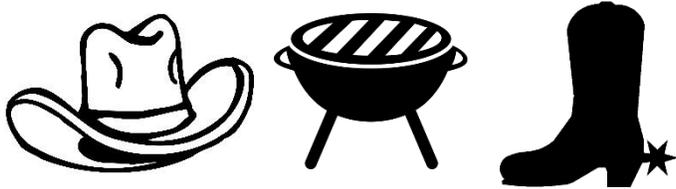
The Wild Wild West

End of Summer BBQ



RECREATION *continued*

End of Summer BBQ! *continued*



“The Recreation Department would like to thank Food Services for all their help in hosting the Resident BBQs this year and we look forward to planning more next summer!”

High Holiday Update

Unfortunately the High Holidays looked significantly different this year as we are currently in the midst of a COVID-19 outbreak.

Although we could not host services for Rosh Hashanah or Yom Kippur due to heightened infection control practices and for the safety of our residents and staff, we were able to connect virtually to the congregation at Beth Israel.



**VIRTUAL
SERVICE**

+

**1:1
SUPPORT**

Outside of services, staff are supporting residents through one-on-one visits to meet their spiritual, social, cognitive, emotional, and physical needs.



RECREATION *continued*

Resident Appreciation to Staff

To show appreciation and support to staff and Residents during these challenging and unprecedented times, with support of Recreation Staff, Residents on non-outbreak units have created beautiful art expressing love and gratitude to lift the spirits for all here at Louis Brier.

The Recreation Department would like to acknowledge the hard work and dedication to all staff helping to support and keep Residents safe during this time.





**SUITES
AVAILABLE
NOW!**

- Assisted Living & Multi-Level Care
- Caring, professional staff
- Bright, spacious suites up to 835 sq.ft.
- 24/7 nursing coverage
- Diverse, engaging programming & culture
- Chef prepared healthy meals

Your peace of mind is worth it!

Call 604.261.9622 or visit weinbergresidence.com to book a tour.
5650 Osler Street, Vancouver, BC V6M 2W9



HUMAN RESOURCES

Staff Appreciation Event and Recognition Awards

The Employee Recognition and Social Event Committee will be hosting the 4th Annual Recognition Awards Ceremony to recognize staff and companions who have made outstanding contributions within our organization. This Awards Ceremony will take place as part of a Staff Appreciation Event in December.

During the last two weeks of October, all staff, companions, residents and family will be given an opportunity to nominate staff and companions for an award.

Award Categories include:

- ❖ **Unsung Hero** – Effective, valued and appreciated.
- ❖ **Spirit of Optimism** – Passionate & positive.
- ❖ **Exemplary Service** – Provides outstanding service with attention to detail.
- ❖ **Mission, Vision, And Values Advocate** – Embodies the Louis Brier Home & Hospital and Weinberg Residence Spirit.
- ❖ **Sensational Care** – Personifies the Resident and Family Centred Care philosophy.
- ❖ **Companion(s) of the Year** – Dependable, dedicated, hardworking and resident and family centred.
- ❖ **Family's Choice** – Nominated by Family and Family Council.



Who will you nominate?

2022 Annual Vacation Requests Guidelines

All regular full/part time employees 2022 vacation requests should be submitted **starting in October 2021 through SSC**. Guidelines on how to complete this process were distributed by Human Resources via email. **Please note:**

✗ NO paper or verbal requests will be accepted.

✗ NO need to visit/call the Staffing Office for vacation requests.

✓ ALL approvals will be confirmed via email.

Failure to follow the guidelines may result in your vacation not being approved.



HUMAN RESOURCES *continued*

Health Careers Access Program

We continue to hire more new employees for the **Health Careers Access Program (HCAP)** at **LBHH&WR!**

Today we welcome 4 more “NEW” FULL TIME **Health Care Support Workers (HCSW)** through this brand new Ministry of Health initiative.

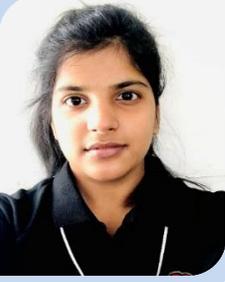
Allow me to introduce you to:



Danielle Caillier



Natazcha Felwa



Veera Veera



Maricar Mina

Health Care Support Worker (HCSW)

Reporting to the Nursing Managers and working under the general direction of a Registered Nurse or Licensed Practical Nurse, a Health Care Support Worker performs a variety of non-direct and/or non-clinical healthcare supports to clients, residents, families, and/or visitors in accordance with the established core plan and safety requirements.

Can Do:

(Indirect Care)

- ✓ Disinfect surfaces, utensils, etc. Clean and tidy the bedsides for Residents.
- ✓ Make beds for the Residents. Replenish supplies in the shower room, bathroom, and water dispenser.
- ✓ Put away clean laundry and organize closets.
- ✓ Answer call bells. Request more support if needed.
- ✓ Porter Residents.
- ✓ Provide dining room support.
- ✓ Distribute and collect meal trays both in the dining room and at the units.
- ✓ Provide/put on feeding bibs.
- ✓ Assist with Recreation – distribute schedules, decorate, in-room support, and setup and support for group and one-to-one activities.
- ✓ Provide one to one social interaction with Residents.

Can't Do:

(Direct Care)

- Feeding
- Use of lifts
- Transferring
- Toileting
- Dressing
- Changing
- Any duties requiring one or more CAs (i.e 2 Person Assist/2PA)

Pension education

Getting to Know Your Pension

15-minute online course for **new or potential plan members**



Making the Most of Your Pension

45-minute online course or
75-minute instructor-led webinar for
**members establishing their career or
several years away from retirement**



Approaching Retirement

45-minute online course or
75-minute instructor-led webinar
for **members planning for or
within 5 years of retirement**



Take pension education to get the information you need to prepare for your future pension. Start learning!

Visit mpp.pensionsbc.ca › [Learning resources](#)

HUMAN RESOURCES *continued*

LBHH&WR “CHAI Honours” - Recognition Tree Program

The “CHAI Honours” Recognition Tree Program is a Recognition Program intended for anyone who wishes to recognize any individual (Employee, Companion, Family Member, etc.) that embodies the LBHH&WR “CHAI” Values.

“CHAI” is the Hebrew word for **LIFE**. Individuals who contribute to the Spirit of LBHH&WR’s “CHAI” are represented through the placement of a Recognition Certificate on our Recognition Tree Mural.

How does it work?

- 18 Recognition Certificates are displayed monthly on our Recognition Tree Mural.
- Participants may pledge a minimum donation of \$18/month to purchase one Recognition Certificate to honour any individual.
- The Recognition Certificate displays the individual receiving the “CHAI Honours”, the **name** of the Participant and a **message** from the Participant.
- The certificate will be taken down at the end of the term and can be given to the participant or the recipient.
- A wooden frame for the certificate is included with a 3 month term or can be purchased separately for \$25 each.



Term	<u>Minimum Donation</u>	Includes Frame
1 Month	\$18	No
2 Months	\$36	No
3 Months	\$54	Yes
6 months	\$108	Yes
1 Year	\$216	Yes

Frames can be purchased separately for \$25 each.

LBHH&WR “CHAI Honours” - Recognition Tree Program
continued

Why would I use the “CHAI Honours” Recognition Tree Program?

- *The “CHAI Honours” Recognition Tree Program is a great way of saying “Thank You!”*
- *It is an opportunity to recognize someone publicly at a low cost.*
- *A Recognition Certificate is a great substitute for Flowers, Balloons, Pizza and/or Greeting Cards.*
- *Participants recognize someone who helped them out, for going above and beyond, to celebrate a milestone, to honour someone who passed away or who is leaving the organization, or to recognize someone for simply being who they are!*



Where does the money go to?

- *All proceeds from the “CHAI Honours” Recognition Tree Program go back into Employee and Companion recognition and events through the Staff Recognition and Social Event Committee.*
- *A charitable tax receipt can be issued to the person who made the donation through The Foundation.*

LBHH&WR “CHAI Honours” - Recognition Tree Program *continued*

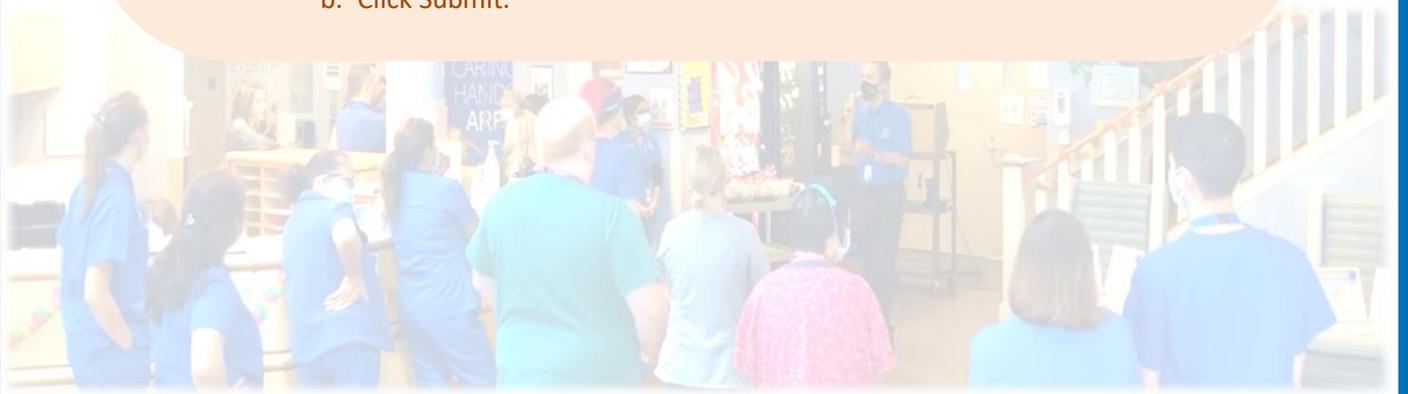
WHY
18?

Numerically, the Hebrew word “Chai” consists of the eighth (8th) and tenth (10th) letters of the Hebrew alphabet Chet (ח) and Yud (י), adding up to the number 18, which in part signifies a good omen for life.

“I want to participate! What do I do next?”

It's EASY! Please contact HR@louisbrier.com and you will be guided through the simple 2-Step process below:

1. Make your Donation
2. Provide the Recognition Certificate details.
 1. Visit <https://thelouisbrierfoundation.com/donation-form-general> to make your Donation:
 - a. Next to Funding Categories, select Recognition Fund (Staff & Family Use Only) from the drop-down list.
 - b. Scroll down (skip Tribute Dedication) and under Donation Details, Gift amount, select “Other” and enter the total.
 - The *Minimum Donation* is \$18/Month per Recognition Certificate.
 - c. Scroll down (skip Recurring Gift Option) and enter your Billing Information and Payment Details, then click “Donate”.
 2. Visit <https://forms.gle/t1CyCczHj4VSuyiVA> to provide us with your Recognition Certificate's details:
 - a. Enter the certificate information in the fields.
 - b. Click Submit.



HUMAN RESOURCES *continued*

“Louis Brier LIFE Day” - The 18th of EVERY Month

“Louis Brier LIFE Day” is intended for everyone to demonstrate their pride in Louis Brier Home and Hospital & Weinberg Residence and everything that we stand for - our Mission, Vision and Values – and to celebrate **CHAI (LIFE)**!

We will be celebrating “Louis Brier LIFE Day” on the 18th of every month!

We encourage everyone wear their new **LBHH Royal Blue Outfit** and/or **blue clothing/accessories** to demonstrate their pride in the exemplary care we provide to our Residents and participate in some fun activities to celebrate **CHAI (LIFE)**!



Do you have any questions, comments, suggestions or concerns regarding the HR content above?

If so, please email HR@louisbrier.com and tell us what you think.



Loren Tisdelle, CPHR
Director, Human Resources



WE NEED YOUR SUPPORT TO
SAFEGUARD OUR SENIORS

THIS YEAR LIKE NO OTHER
THIS YEAR **MORE THAN EVER**



LOUIS BRIER JEWISH AGED
FOUNDATION

**THIS YEAR LIKE NO OTHER
THIS YEAR MORE THAN EVER**

**Demonstrate your commitment to supporting seniors
by donating to the 2021-2022 Campaign**

Please contact the Louis Brier Jewish Aged Foundation

T: 604-261-5550 E: foundation@louisbrier.com W: thelouisbrierfoundation.com

REHABILITATION

The Rehab team at Louis Brier and Weinberg MLC is continuing with a modified exercise programme during the present COVID outbreak. The team is going into the units that do not have the outbreak.

Hospital East Hospital West

On the second floor, Hospital East residents are invited for biking in the common area 3 mornings a week and the walking programme takes place 2 mornings.

Housekeeping then does a good cleaning and disinfecting and Hospital West residents attend the common area for their exercise time in the afternoon.

MLC residents attend exercise programmes with Rehab in the mornings on their unit. Home East and Special Care Unit residents are offered 1:1 walking and gentle mobilization exercises in the afternoons.

MLC Special Care Unit Home East

Wound management and falls prevention equipment needs are ongoing daily to meet each resident's individual requirements. Modified seating changes and wheelchair repairs are also being carried out daily as needed.

Unfortunately, the Rehab team is not going to Home Centre or Home West in an effort to limit the number of contacts and possible spread of the virus.

Once the outbreak is over, we have plans to do mobilization and strengthening exercises for the residents for their well-being and safety.

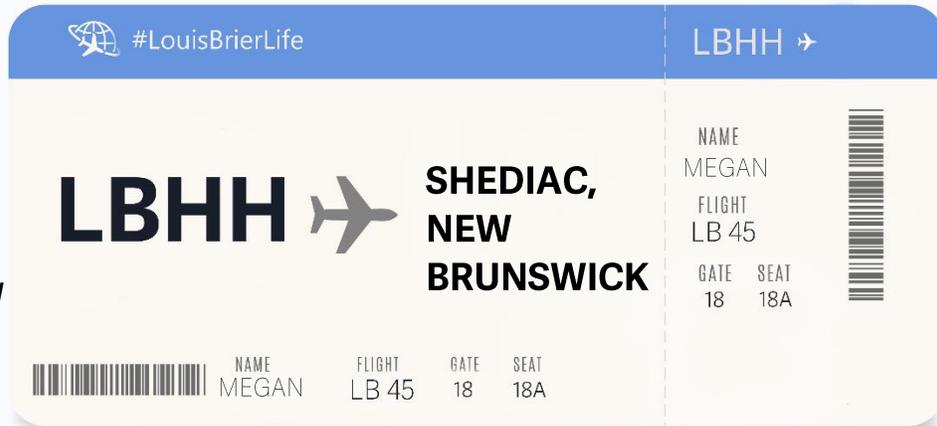


Laurie Moore

Leader, Rehabilitation and Physiotherapist

Around The World

The #LouisBrierLIFE "Around the World" Newsletter feature is intended highlight where members of our Louis Brier Family (Employees, Companions, Residents, Family, etc.) are from and where they've been to spread our LBHH&WR Values "CHAI"!

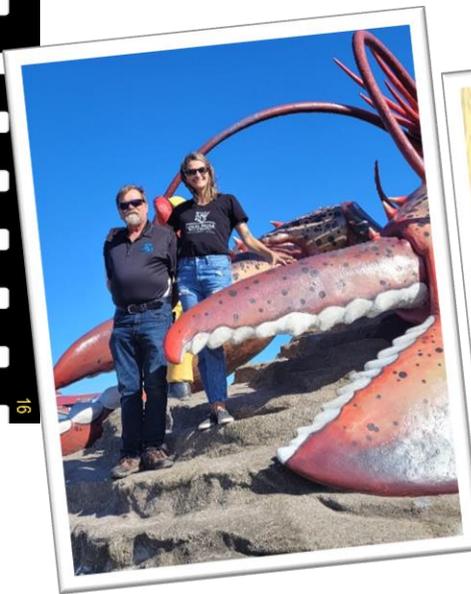


These pictures were taken by Megan Goudreau (Manager, Integrated Quality and Risk Management) in **Shediac, New Brunswick!**

Shediac is a fishing town in New Brunswick that is surrounded by water. Known as the **"Lobster Capital of the World"**, the giant lobster is a landmark that draws in 500,000 visitors per year.

New Brunswick is Megan's hometown and so she wanted to bring a little piece of Louis Brier out east.

In wearing the shirt, Megan met another traveler from Burnaby at the lobster sculpture who recognized the **LBHH** logo right away!



Traveling? Take a photo of you and your LBHH merch and send it to communications@louisbrier.com to be featured!



Give back where it matters the most.



Reconnect with your heart.

VOLUNTEER NOW!

We are recruiting volunteers to support our programs at Louis Brier Home & Hospital and Weinberg Residence

VOLUNTEER



FEW PROGRAMS AVAILABLE

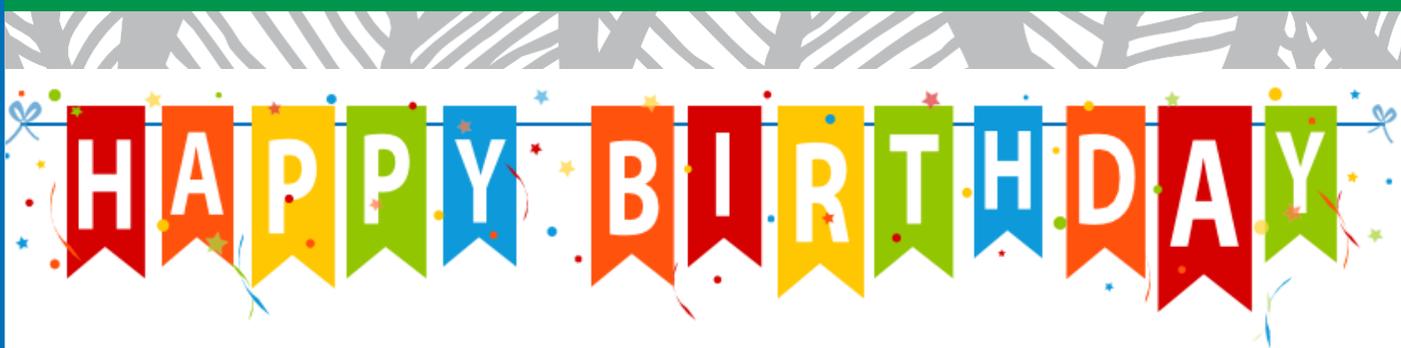
- Jewish Culture
- Letter from a Friend
- Recreation
- Rehabilitation
- Tell me a Story
- Friendly Visitor
- Baking Day

and many more...

Join us today!

volunteers@louisbrier.com

604-267-9376 - Extension 4736



OCTOBER

Catherine Dennis	Administration	Gabriel Dela Cruz	Nursing
Olivia Edwards	Administration	Dolly Ellano	Nursing
Luminita Serban	Administration	Jona Javier	Nursing
Samantha Thompson	Dietitian	Armanjeet Kaur	Nursing
Othelia Lao	Food Services	Piotr Kolisz	Nursing
Pricilla Yepes	Food Services	Przemyslaw Kolisz	Nursing
David Miller	HCAP Program	Janaya Llagas	Nursing
Maricris Aguilar	HSKP & LNDY	Jo Ann Manzano	Nursing
Jenny Lyn Llanes	HSKP & LNDY	Christy Mendoza	Nursing
Darlene Pawar	Human Resources	Danilo Montejo	Nursing
Emelita Basilan	Nursing	Joy Lani Nahuman	Nursing
Mandeep Bhatia	Nursing	Marie Policarpio	Nursing
Shayne Castillo	Nursing	Ali Samadinava	Nursing
Cecilia Cleto	Nursing	Hayley Hervias	QRM
Manny Comullob	Nursing	Amy Wynja	Recreation
Rebecca Webb	Social Work	Michelle Burke	Rehab
Manny Comullob	Nursing	Emma Brennan	SLT
Jose Alexis Cortez	Nursing		





WELCOME

Kimberly Ball

Administrative Assistant

Asha Pumbhak

Housekeeping Aide

Taran Mann

RN

Mae Lani Munar

LPN

Stephanie Pinlac

LPN

Gil Gatchalian

Food Service Worker

Angela Gower

LPN

Harwinder Walia

RN

Leo Liguid

RN

Navneet Kaur

RN



My Beautiful Laura!

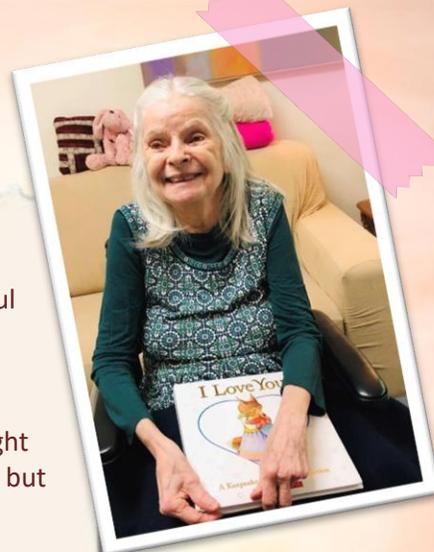
She has a beautiful face but more importantly, a beautiful heart. I love everything about her. Her gentleness is contagious.

Her smile, her words, her ways, and her gentle touch taught me how to love even more. She may have lost her memory but her beauty, class, elegance, grace, and gentleness were unflinching.

Her loving, caring, and respectful nature did not falter. You will never forget her sweet and beautiful smile.

The angels must be so happy to receive you, my dearest Laura, my mother in this foreign land. Please continue to guide us on our journey in this life. Our time together was so meaningful. I believe it was part of His plan for us to meet and to take care of each other the best way we can. I love you and until we meet again.

- Maritess



COMPANION PROGRAM

We are here for you! Did you know that Louis Brier Home & Hospital and Weinberg Residence offer an In-house Companion Program? We understand the needs of your family and loved-ones and we are here to assist in enhancing their personal and social well-being. Our in-house companion program provides added quality support at a reasonable rate. For more Information, please contact:

Myla Carpio-Pelayo

Companion Coordinator

Ph: 604-267-4688 E: mpelayo@louisbrier.com



LOST & FOUND

Lost an item?

Over the last six months, Reception has received a variety of items that range from watches, gloves, eye glasses to wallets and keys. If you or your family member has lost an item, please provide a description of the item to Human Resources to claim.

*Items not claimed by the 15th of the month will be donated to **Jewish Family Services**.*

Sonia Cinti

Manager, Human Resources



DOWNLOAD THE LOUIS BRIER APP



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Louis Brier
Home and Hospital



@louis_brier

Want to contribute to the newsletter?
Email communications@louisbrier.com for details.