

## LOUIS BRIER SAFETY FRAMEWORK

The Louis Brier Safety Framework provides the organization with direction and vision to the delivery of safe-quality Resident care. Resident safety is a strategic priority for the Louis Brier and a fundamental aspect of the care we provide. The Safety Framework identifies **4 PILLARS** that are central to the delivery of safe-quality Resident care.

Resident &	Measuring &	Continuous	Just
Family Centered	Monitoring	Learning	Culture
Resident and families are partners in all aspects of care that is provided. This partnership allows for better identification and mitigation of safety incidents and risk issues. Measurement of this pillar will be done through Resident and family satisfaction surveys, the auditing of related policies and procedures, and Resident and family feedback.	Through the Safety Incident Management System, safety incidents are measured, monitored, and analyzed. The enables us to learn from past harms, identify system safety issues, and anticipate future risks. Measurement of this pillar will be done through continuous evaluation of the incident management system, auditing of safety incidents, and risk assessments.	Continuous education enables staff to stay current with best practice standards around the delivery for safe quality Resident care. The Louis Brier is committed to providing access to safety education for our staff, companions, and volunteers. Measurement of this pillar will be done through staff surveys, the monitoring of education provided, and staff feedback.	The Louis Brier promotes and supports a Just Culture where all staff feel comfortable disclosing safety incidents. Accountability for safety incidents is viewed as a partnership between front-line staff and leadership. Measurement of this pillar will be done through staff surveys, the monitoring and evaluation of promotional campaigns, and staff feedback.

## Safe Quality Resident Care