



## **Family Council (FC) Minutes**

Thursday June 24<sup>th</sup> at Noon  
lb.familycouncil@gmail.com

**Virtual Attendance:** Lisa Dawson, Co-Chair, Joy Lin Salzberg, Co-Chair, Elaine Cone, Keren Gertsman, Maria

### **A. Meeting called to order 12:02 pm**

### **B. Family Council tries to introduce families to those help shape the direction of LBHH. Welcome Robert Menes, Chaplain**

- Rob provides spiritual care in many forms and formats. Rob sees spiritual care as the most important factor in quality of life next to the physical needs of the resident.
  - He meets with residents on an individual basis and where they are to serve their emotional health. He asks the big questions and counsels through tough conversations.
  - Rob holds Inter-faith services which enables prayer independent of any one religious' tradition, and holds discussions on secular and religious topics in ethics and culture.
  - Rob serves on the ethics committee
  - Rob is involved in family orientation and in resident care meetings
  - Rob holds a Family Support Zoom on Mondays at 3PM
  - Rob is a referral for the Jewish content in programming, though not hired to lead Jewish services.
- The End of Life Protocol is being reviewed at the Executive level and should be our for families soon.
- Rob has opened himself up to connect anytime:  
Call Louis Brier 604. [261-9376](tel:261-9376) – ext. 4661  
Call the front desk and ask to be connected to him  
Contact him online: [rmenes@louisbrier.com](mailto:rmenes@louisbrier.com)  
Call his personal cell: 604.351.7896

### **C. Approval of May 21, 2021 minutes – was not done**

### **D. Executive Update - SLT Highlights:**

#### **a. LBHH Website and Family Council Portal**

- Tour of the Family Portal
- Test the mobile app
- Test the website
- Give feedback to: [info@louisbrier.com](mailto:info@louisbrier.com) and [alaw@louisbrier.com](mailto:alaw@louisbrier.com)

#### **b. Little Free Library**

- Charlotte Vogt, from recreation, is painting the decoration on the library

**c. Where can families share a non kosher snack or meal with a resident?**

Shalom Garden, Balcony or resident room only. However, families are not allowed in Shalom Garden and Balcony with resident during current COVID restrictions.

**d. How do care aids learn about resident health and personal requirements (ADLS) such that consistency in care can be provided?**

- Care aids have huddles to discuss changes on resident care
- Care aids report to next shift any changes
- The information is in the POC program.
- Inconsistencies fall to individuals and should be reported to HR if requirements are not held up consistently

**e. HR:**

- We have 3 more new healthcare workers joining us from the government sponsored training program
- The Jerusalema dance and song staff engagement initiative will culminate with a videographer taping the event on Friday the 15th
- Family Satisfaction Survey was extended to capture more participation
- Edy Govorchin has left LBHH as head of Recreation. For now, the rec staff will equally share responsibilities. Many rec programs are under review. Allied Health will likely have a managerial presence over recreation, social work and volunteers

**f. Garden Committee**

Shalom Garden and Balcony look amazing! Thank you to all who water and tend to the gardens! Charlotte Vogt, Recreation Coordinator is helping to coordinate some watering by residents and staff especially during hot days.

**D. RASC – Resident Advocacy Sub-Committee**

**Created to move the individual sharing of items from the FC meeting to its own forum.**

The object is to provide greater attention to issues which are in line with our advocacy for improved resident quality of life.

- The 3rd RASC meeting took place June 17th.
- Participants engaged in a very dynamic discussion, sharing thoughts, and concerns
- One of the shared observations and concern for the residents well being, is the 2nd floor “Train to Nowhere “It is the way residents are lined up along the hallways during meal time and throughout the day.
- A joint letter on family’s observations on the effect this model of feeding/ assisting residents during meal time has on their loved ones, has been submitted to FC from RASC.

**E. Companion Program**

- Keren continues to meet with Lunadel and Myla.
- The Companion Advisory Committee (CAC) will convene once further details surrounding the structure and funding has been discussed with SLT and a clear direction decided.
- The Foundation funds \$18,000 a year to those residents who require additional care but cannot afford it. Lunadel Daclan makes the determination of financial and resident need.

**F. Other**

A family member has asked why care aids are allowed to continue providing care if they have not been vaccinated and yet, family members, double vaxed, are still not allowed in to see their relative.

What % of staff are vaccinated now?

**Next meeting date: Thursday, September 23<sup>rd</sup>\* 7:00PM**

**\* Revised by FC Executive**

**PLEASE CONSIDER ATTENDING!**

**Meeting was adjourned at 1:24 pm**