

Family Council Executive Update Report Summary

Updates left off of our meeting agenda for the sake of time

A. Human Resources

HR is busy incorporating fun to encourage comradery and community at work. Watch for the following:

- LBHH Life Day is the 18th of each month – enjoy, get involved, share with your loved one <https://louisbrier.com/2021/01/18/louis-brier-life-day-january-18-2021/>
- Coffee Vending machine, outside the boardroom, almost operational – free coffee to start, then small fee to offset costs
- Jerusalema dance <https://www.youtube.com/watch?v=unVoLZClhgw> is being worked on by all staff! Learn to dance along
- The Health Access program has afforded 20 new employees from a range of backgrounds all training at LBHH to become involved in healthcare
- The UBC Student nursing program has may students assisting staff these days – all eager to please!

B. Committee Matrix Update:

SLT is completing a committee matrix which will reveal where they would like family members to participate. **Please** consider taking part in the many resident and family oriented events and committee opportunities when they are revealed. Great efforts and strides have been made in a short period of time, under dynamic restrictions, to include families and rebuild connection with residents

Right now, the garden committee, headed by Joy Salzberg, needs volunteers to water the plants – email lb.familycouncil@gmail.com It is a great way for you and/or your companion to spend time with your loved one!

C. Committee Meeting Dates and Updates

1. Next Food Advisory Committee (Mtg May 25)

- Resident First Program will be rolled out to Food Service as part of a Customer Service Training for all LBHH staff\

2. Next Accreditation Committee (Mtg April 26)

- Accreditation Fair is May 26 – celebrating 1 year before our next accreditation review. PLEASE look for notices of the various events taking place to enjoy with your loved one.

3. Communication Committee (Mtg April 19)

- A framework for communication is complete and approved by the LBHH Board. Next steps include completing community contacts and operationalizing the framework\

4. End of Life Protocol/End of Life Handbook (April 21)

- An End of Life Handbook for families is in draft form and being reviewed. An End of Life protocol for Staff is in draft form and being reviewing by all interdisciplinary team\

5. SYNERGY WORKSHOP: A 2 full day Workshop was held April 21/22

- LBHH project with UBC School of Nursing.

- The purpose of the project is to develop a resident acuity-dependency profile for our residents. We can use this information to determine if we have the right numbers and types of staff to safely look after our residents. We will be adapting and using a patient needs assessment tool known as the synergy tool. This tool has 5 acuity characteristics and 3 dependency characteristics. The synergy tool has been mostly used in acute care settings, but pilots were successfully done with it in two LTC settings in 2009-2010.

D. Advocacy/Resources:

Jewish Family Services

- Home Support - <https://www.jfsvancouver.ca/services/seniors/home-support/>

- Particularly helpful to individuals who have lost their spouse to long term care and, now live alone and need some home support.

UBC Research Study Opportunity (flyer attached)

UBC is launching a new study about the experiences of care partners (inclusive of family and friends) of people living in long-term care homes during the pandemic.

Inclusion criteria for participants are: Family care partners: a family or friend who has been providing support to an older adult living in a LTC home prior to, and during, the COVID-19 pandemic (i.e., since January 2020).

To inquire about participating: gero@nursing.ubc.ca or call: 604.822.7496