



## Family Council (FC) Minutes

Thursday May 20 2021 @ 7 p.m.

[lb.familycouncil@gmail.com](mailto:lb.familycouncil@gmail.com)

**Virtual Attendance:** Lisa Dawson, Co-Chair, Joy Lin Salzberg, Co-Chair, Helen LaBonte, Interim Treasurer, Charlotte Katzen, Marilyn Chandler, Jeff Weissler (Woggle),

### A. Meeting called to order 7:06pm

**B. Approval of April 22, 2021 minutes** – Approved by Lisa D. and Marilyn C.

### C. Executive Update

#### a. COVID Update

Visitation remains the same

Families are invited to volunteer to deliver rapid testing

#### b. Little Free Library

Outside of a few finishing touches, Jay H. and Jeff W. have completed the building of the Library (huge thanks!). Joy working with Carol to see if we can have the same painter who did the recognition tree, paint the Library (maybe with “books”). The library is already full of books and being used.

Thank you to Marion Slatter-Blitstein who donated the oak plywood and to Adrian Marinescu and David Keselman for access to keys, tools, free paint and being most helpful in every way to Jay and Jeff.

#### c. Garden Committee

Shalom Garden and Balcony look amazing! Thank you to all who water and tend to the gardens!

At the moment, families are not allowed in the Shalom Garden or the Balcony due to the current COVID restrictions. FC Garden Volunteers are asked to kindly water and do garden work in those areas separate from visiting with their loved ones.

The 2<sup>nd</sup> floor balcony sun shades are the responsibility of Adrian and his team in Maintenance/Building services. Please contact [amarinescu@louisbrier.com](mailto:amarinescu@louisbrier.com) ext. 4746.

Power washing needs to be done on the balcony; Lisa offered to do this; however, Building Services already has a schedule.

#### d. Hospital East Window Sill

Previously filled with flowers and plants, this space is under renovation. A sign will be posted once it has been determined what is going in.

#### e. Homeside Lounge Window Coverings

While visibly looking like a mess on the windows from the outside, the blackout curtains arrived

and serves its purpose well blocking out the sunlight from the huge screen.

#### **f. Follow up on the topic of spending time**

Joy connected with Renan Passatore, Volunteer Coordinator, about the idea of having volunteers or students spend time one on one with residents, particularly those on the second floor, who are left out of first floor programming. Some residents that can't even attend 2<sup>nd</sup> floor programming. Due to the current COVID restrictions, there are no volunteers allowed in the building.

#### **g. Communication**

– Alan Law is the newly hired Graphic Design/Digital Content Coordinator. FC will be meeting with Alan to discuss the Family Council Portal and how messaging families can be improved.

- The resident handbook is on the website – it's excellent – please take a look.

<https://louisbrier.com/resident-family-handbook/>

#### **h. Family Council Need for support to connect with other families**

- SLT (Senior Leadership Team) approved FC setting up a FC information desk outside the front entrance.

- FC has been approved to create a flyer to send out electronically and via paper

#### **i. Financial Report**

Campaign Fund \$1,657.85 As at March 31 2021

FC Account \$240.90 As at March 31 2021

### **D. RASC – Resident Advocacy Sub-Committee**

**Created to move the individual sharing of items from the FC meeting to its own forum.**

The object is to provide greater attention to issues which are in line with our advocacy for improved resident quality of life.

- Will create a separate Gmail address so advocacy emails can be kept separate from Family Council general communications. FC Executive and Charlotte to have access to RASC Gmail.

- First meeting a success! First time appearances from families new to LB and tenured as well.

- We have devised an issue tracking form. Systemic issues are brought to senior leadership and updates brought back to RASC.

- Positive feedback also tracked and passed on to (SLT) Senior Leadership Team.

- Confidentiality strictly adhered to.

### **E. Companion Program**

- Keren has had a meeting with Lunadel and Myla. The Companion Advisory Committee (CAC) will meet once we have a companion and another family member join the CAC

### **F. Other Committee Updates**

#### **a. Accreditation Steering Committee met May 20**

##### **i. Accreditation Fair May 26**

- For Staff and residents only. Please do not go into Shalom Garden as it will be busy with the activities of the Fair.

- Clever carnival-like atmosphere hopes to educate and test staff knowledge on various Governance, Leadership, Long Term Care, Medication Management and IPAC

- Booths, banners, passports, games, prizes, food

- Families can follow LB Social media to watch videos and see photos

## ii. Resident, Staff and Family Survey

- Students will be approaching residents to ensure they have the opportunity to participate in the survey
- Several Families commented they would prefer to conduct the survey directly with their loved one and/or at least be given the chance to decide with their loved one if students will approach them. FC to go back to Renan Passatore, Volunteer Coordinator, to ask for a revised notice or understanding of family consent.

## b. Food Advisory Committee meets May 25

### Add to agenda:

- waste control
- pureed food and need for focus on taste and visual improvement
- dining room supervision – where is it at 2<sup>nd</sup> floor dinner?
- why can't families bring snacks for their family member and have them consume it in the Bistro? Fruits and Chocolate?

## G. Advocacy and Resources

**Community Engagement Advisory Network CEAN** is a group of members of the public who support patient and public involvement in health service planning and decision-making at Vancouver Coastal Health. Learn what they do / Get involved: <http://www.vch.ca/get-involved/community-engagement>

**Webinar Series: Next Steps in COVID-19 Response for Long-Term Care and Retirement Homes Healthcare Excellence Canada (HEC) - Webinars series throughout the summer**

[https://www.healthcareexcellence.ca/en/what-we-do/what-we-do-together/ltc-acting-on-pandemic-learning-together/webinar-series-next-steps-in-covid-19-response-in-long-term-care-and-retirement-homes/?\\_cldee=a2NzbGF0ZXJAc2hhdy5jYQ%3d%3d&recipientid=contact-81f3ea913caceb118236000d3a846c9e-5d8717a6f19a46cbb2da862c7c906843&esid=c0c00390-3dac-eb11-8236-0022483c15db](https://www.healthcareexcellence.ca/en/what-we-do/what-we-do-together/ltc-acting-on-pandemic-learning-together/webinar-series-next-steps-in-covid-19-response-in-long-term-care-and-retirement-homes/?_cldee=a2NzbGF0ZXJAc2hhdy5jYQ%3d%3d&recipientid=contact-81f3ea913caceb118236000d3a846c9e-5d8717a6f19a46cbb2da862c7c906843&esid=c0c00390-3dac-eb11-8236-0022483c15db)

**LongTermCare + Acting on Pandemic Learning Together – Louis Brier is already registered**  
<https://www.healthcareexcellence.ca/en/what-we-do/what-we-do-together/ltc-acting-on-pandemic-learning-together/>

**Next meeting date: Noon-1:00PM - June 24, 2021**

**Chaplain, Robert Menes is our guest.**

**\*\*THIS IS OUR FINAL FC MEETING UNTIL SEPTEMBER\*\***

**PLEASE CONSIDER ATTENDING!**

**Meeting was adjourned at 8:07 pm**