



Family Council (FC) Minutes

Thursday November 19, 2020 @ 7 p.m.

lb.familycouncil@gmail.com

Virtual Attendance: Lisa Dawson, Joy Lin Salzberg,, Helen LaBonte, Keren Gertsman, Tamara Melder, Charlotte Katzen, Lisa Ford, Marilyn Chandler, Monique Giard,

A. Meeting called to order 7:03pm

B. Loren Tisdelle, Director of Human Resources (Guest Presenter)

1. PowerPoint on the LBHH Strategic Plan - Bringing the Strategic Plan Alive

[PowerPoint attached](#)

Loren welcomes any questions you may have to: ltisdelle@louisbrier.com

C. Approval of October 22, 2020 minutes

D. Family Council Survey Summary, Analysis and Recommendations

[See PowerPoint attached](#)

[See Survey data, analysis and recommendations attached](#)

E. Executive Update

1. COVID Update

- Staffing continues to be challenged by absenteeism, sickness and single site employment.
- 10 out of 12 staff who tested positive with COVID are now back to work. If no further positive test results, then the outbreak lockdown at LBHH will end Nov.27.
- No Residents have been tested positive for COVID
- Use of digital screening called "Live Assist" will begin in December
- Admission Handbook - Scheduled launch for digital publication is December 9.

2. End of Life/Admission Handbook/Family List:

Rebecca Webb and Sam Lerner, Social workers, met with FC Executive with further details on these items. They will be our guests at our next FC meeting December 17th.

3. 2020 Campaign projects:

All projects have been completed except for the awnings.

4. Family Portal and Website re-launch – Scheduled for early December

5. Financial Report

As at October 31:

\$2,319.70 balance in Campaign Account

\$240.90 balance in Family Council Account

6. Campaign Update:

The Louis Brier Foundation will not be campaigning this coming year. Family Council is still not sure what their status is as far having their own 2021 campaign.

7. UBC Nursing Initiative

Update on the presentation and link to the recording, Tuesday, November 17

Louis Brier Home and Hospital is involved in a research collaboration with UBC researchers to evaluate the intended and unintended consequences of the pandemic on staff, residents and their families and to make evidence-based practice and policy recommendations for best pandemic management in the long-term care sector. To gain a comprehensive understanding, the UBC Team have been collecting data from multiple sources using a variety of methods including staff surveys and interviews.

Below is a link to the recording of our November 17th meeting with UBC School of Nursing Study Team:

<https://files.workspace.ubc.ca/MyDevice/s/570/e6d132f9-e650-481e-b957-06aab10d2e2b>

This UBC research Team hopes to gain a better understanding of the COVID-19 impact by inviting families to participate in a confidential and virtual one-hour interview with UBC researchers. If you are interested in sharing your experiences and observations, please contact: farinaz.havaei@ubc.ca and/or sabina.staempfli@ubc.ca **by November 27th** with your preferred interview date and time between November 24th to December 23rd. As a token of our appreciation for your contribution, we will provide you with a small gift card.

8. Companion Program Update

Keren updated Family Council on the status of the Companion Program.

F. Individual Sharing

Lisa Ford:

“Lockdown Lift Up” - FC initiative to give thanks to the Staff.

Some suggestions were:

- Gift of food
- Flowers or a plant at each nursing station
- Write thank you notes
- Stand outside at shift change and display our thanks

- Food Truck

FC Executive will look into the possibility of gifting each nurses station with something that can be safely shared. ETA is to coincide with Chanukah.

Next meeting date: Thursday, December 17, 7:00PM – Video Conference with Sam Lerner and Rebecca Webb, Social Workers
Discussion on their role at LBHH and End of Life Protocol

Meeting was adjourned at 9:10pm