

Introduction: Describe the 3 phases of the implementation of this model and the estimated timeline What can families expect? Physician Neighborhood Model is a multi-year project. Within the next 2 years, the goal is that physicians will be on their neighborhoods and specific nursing wings. For current families, there will be no movements or changes unless physicians will leave or retire.

1st phase: Physicians are cohorted based on the most number of residents that they have in a nursing unit regardless if the residents are on the North wing or South wing.

2nd phase: Physicians will be slowly moving to the room numbers on a neighborhood. This is by resident's attrition.

3rd phase: Future state—It will take a year or two. Physicians having a smaller panel of 25-35 and on specific wings either North or South.

1. How many residents per GP/NP?

On Average: 25-35 residents per GP.

- Is it the same throughout LBHH or does SCU and the Hospital have fewer residents per GP/NP? Generally, yes. Physicians in Hospital wings have more residents as they expressed interest of taking majority of the residents on both wings.

- How long can we expect to wait to meet our GP/NP?

You can reach out to the nurse in the unit or CNL that you want to meet with the physicians. They have regular rounding days which makes it easier to schedule a meet and greet. This could be set up on an individual basis. We also have care conference and rounding days of doctors as options. If there is a pressing issue, families can request a family meeting.

2. What is the difference between a NP and GP and how does their care of residents differ?

Aside from the difference on how they completed their degrees, GP and NP in a long term care setting rarely have a difference in how they provide care. NP is employed by VCH, with no private practice. GPs have their family practice complemented with their Louis Brier residents. GPs stay in LB usually for 2 hours depending on their panel size. NPs stay longer-4-6H on their rounding days.

3. What are each of the GPs/NPs names and what area of the home and hospital do they cover?

Dr. Dan Ezekiel and Dr. Tamara Krivakopic: Home Center

Dr. Larry Barzelai: Home West

Dr. Sohan Mansingh: Home East

Dr. Jeffrey Silver and Dr. Merrick Tosefsky: SCU

Dr. Eric Cadesky and Dr. Merrick Tosefsky: Hospital West

Dr. Eric Cadesky and Leanne Park: Hospital East

**You will also find more information about the physicians in the Snider Schmooze Newsletter March edition. You will get to know them a little bit more—through their short bio and a picture.

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4. How can families send a message to their GP/NP when it's not the day that the doctor typically arrives (through the nurse? By E-Mail? By voice mail?)

This can be discussed with your respective physicians. Every physicians have their preferred way of being contacted by families.

5. Is there are plan, long term, to have more GPs/NPs practicing at Louis Brier? If so, what is the recruitment process?

Yes. In the next year or so, hopefully 1-2 physicians for contingency/back up. We need to stabilize the new model of physicians delivery of care first by evaluating the program regularly. Physicians needs to be a member of the Long Term Care Initiative Division of Family Practice. LB also has a credentialing and privileging process.

6. What happens if a resident has been assigned a GP/NP who they have already determined is an impossible fit? What kind of exceptions can be made here?

We work to resolve the concern with the nursing leadership. If issue with medical care cannot be resolved, we involve Medical Coordinator and the Executive Director for Resident Services. Exceptions will be considered on a case-to-case basis.