



**Family Council Minutes**  
Tuesday January 21, 2020 @ 7 p.m.  
Weinberg Classroom  
[lb.familycouncil@gmail.com](mailto:lb.familycouncil@gmail.com)

**Attendance:** Joy Lin Salzberg, Roslyn Belle, Sarah Armstrong, Jeff Weissler, Jock Hobson, Marilyn Chandler, Lisa Dawson, Joan Strauss, Ellen Rappapot, Keren Gertsman, Tamara Guner, Laura Edwards, Ruthie Pinto, Charlotte Katzen,

**Approval of December 17<sup>th</sup> 2019 Minutes:** Moved by Lisa seconded by Roslyn

**Recreation Presentation:** Edy Gorvorchin Manager of Recreation presented A Story about Recreation Culture and Music Therapy at the Louis Brier

**A. Refer to Power Point for details**

Edy described changes in the recreation department during the past couple of years:

- Staffing changes, persons retiring and the manager on extended medical leave.
- Staff shortages and programming challenges
- 2019 the manager returned to work, new staff were hired, new funding was acquired and an increase in programming

**1. Improvements in Recreation:**

- a. New software and process to evaluate, analyze and adjust for each resident's engagement. Not just head count.

- b. More interns, practicum students and volunteers
- c. Specialized 1:1 focus to engage those not wanting to come out of their room, unable and/or depressed.
- d. Jewish cultural programs (Rachel)
- e. Spiritual care program (Rob Menes)
- f. Recreation dept will assist residents in the first floor dining room at meal times
- g. Additional music therapy. Ginger on 18 month leave to return fall 2020. Natalie Jacob filling in.
- h. Trolleys for staff and families with activities in boxes and instructions for guided activities for volunteers companions and care staff.
- i. Succession planning for long term employees. No backfill, however, for unforeseen absences
- j. Support program meeting for families on the 3<sup>rd</sup> Monday of each month facilitated by Rob Menes (Chaplain)

## **2. Questions/Answers**

### **a. What is the restorative care program?**

Meaningful recreation activities in a box. Example: Folding

**b. Admission: What is explored early on?** More to be done in this area.

**c. Computer in the 2<sup>nd</sup> flr Bistro** is not easily accessible because of space constraints. Can it be moved to another location? Rec. will look at this.

**Volunteer Program Presentation:** by Julie Cameron  
Volunteer program co-ordinator

### **A. Refer to Power Point for details**

The mandate of the volunteer program is to enhance resident's quality of life and enable their participation in programs and to

enable residents to engage with people of different ages and cultures. It helps the resident to build relationships and share interests with the volunteers.

## **1. Volunteer process**

### **a. Recruiting volunteers takes time 4-6 weeks.**

- The co-ordinator receives a request for a volunteer
- Then posts the position at various places (schools and online)
- When a response is received, an application is sent.
- If the candidate is suitable, they are called for an interview.
- Candidates have references and criminal record checked.
- Upon successful checks, the volunteer is hired and scheduled for an orientation.

### **b. Orientation**

- A facility tour, introduction to Jewish culture, communication strategies, list of resident rights, volunteer rights and responsibilities, and health and safety.

## **2. Other volunteer initiatives**

### **a. Friendly Visitors**

Recruited to interact with the residents and reduce their sense of isolation.

### **b. Pet therapy program.**

### **c. Push to increase volunteer numbers and retention:**

- Creation of interesting and engaging volunteer positions, and attracting students to gain experience for future careers.
- Evaluations are done and volunteers are given feedback on their performance.
- An exit interview is completed when the volunteer completes their tenure.

## **3. Questions/Answers**

a. Nothing is happening at Shabbat before the meal yet residents arrive 30-45 minutes early. Can we have music or something which is appropriate for the commencement of

Shabbat?

b. Holiday programming is non-existent. This is not likely to be improved easily.

**Quality and Risk Management:** Megan Goudreau Co-ordinator

**A. "Smoke Free Louis Brier".**

Louis Brier will not allow smoking on the property in order that we may comply with Vancouver Coastal Health regulations and City of Vancouver by laws.

Effective date: March 1st

There will be a support group in place for smokers and smoking cessation programs will be initiated. There are presently seven smokers among our residents.

B. Resident Safety: A brief discussion on safety in light of the resident recently gone missing and thankfully found, now in SCU. Please be cautious in letting people in and out of our building and the Weinberg residence

**Annual Family Council Campaign:** Laura Edwards, Campaign Manager update

The campaign has raised to date \$13,734 dollars

**A. 100% Participation Appeal to all Boards**

- Louis Brier Board – David Keselman to address Board with appeal

- Weinberg Board – Charlotte to contact Lola re whom to connect with for the Weinberg Board

- The Foundation Board – Keren Gertsman will connect with the Foundation Board.

**B. Thank you letters**

- Will be sent to all persons who donated to the campaign.

- The logistics of this will be worked out by the campaign team

C. We will continue to work on the campaign through the Sunday Information Desk. We need volunteers!

D. Charlotte spoke about reaching out to friends and family regarding the campaign and donating in memory of her mother a recent resident of the Louis Brier.

E. Meet and Greet: On February 2<sup>nd</sup> there will be a meet and greet for families and new residents after the concert. Rachel has been asked to make treats for this event. It was suggested that this be put on the LBHH calendar to inform people of the event date and time.

### **General Discussion:**

**A. End of Life Protocols:** End of life protocols being developed by Chaplain Rob Menes. This will be placed on the agenda for the next SLT meeting. Tamara Guner recently reached out to Rob but, no word on development of protocol

**B. New Neighbourhood Doctor Structure:** Family Council members discussed the change in Drs to the new neighbourhood model and were upset that this was done without consultation or prior announcement to the family council.

Meeting was adjourned at 9:05 p.m.

The next meeting will be Tuesday Feb 11, 2020 at 7 P.M. in the Weinberg classroom. Alex and/or Nicole will be attending.