



Family Council Minutes

Thursday December 17 2019 @ 7 p.m.

Weinberg Classroom

lb.familycouncil@gmail.com

Attendance: Joy Lin Salzberg, Roslyn Belle, Michael Barkusky, Anne Graham, Lola Grauer, Marilyn Chandler, Laura Edwards, Lisa Dawson, Charlotte Katzen, Tamara Guner, Jeff Weissler, Kitty Cates

Approval of November 21st Meeting Minutes: Moved by Marilyn and seconded by Charlotte. Meeting called to order at 7:05 PM.

A. Melissa Tadeson, Manager of Housekeeping and Laundry, Presented the GO GREEN initiative

1. Refer to PowerPoint for details

1a. Michael Barkusky, (Mother resides at LBHH) is working with Melissa to drive the GO GREEN initiative. His background

and experience are primarily in Economics, Accounting and Finance. He has run for political office and has an ecological approach to economics, both at the enterprise level and at the public policy, societal level.

2a Get in touch with Melissa to take part 604.261.9376 x4228

2. Reminder of the clothes labelling price change effective January 1, 2020

3. Window coverings in the Home Center have been considered and quoted on for recovering, however, it is not in the LBHH budget. The request is for Family Council to consider for their “campaign project list”.

B. Fund Raising Campaign:

1. Reviewed Handout attached: “We’re all in this together...”

2. Laura offered to speak at a Staff Meeting to inform them of our campaign.

3. Laura to provide us with a script to ease us into campaign conversation.

4. Discussed ways to get involved not requiring an ask for money: Be a steward and write thank you cards/messages, volunteer time at the information desk on Sundays, inform families on your loved one’s ward by extending a brochure to them.

5. Each Sunday in January (and likely February), FC will have their information desk set up 11:00-3:00pm (with a break for the

concert 1:45 2:45). We need volunteers!!

6. Discussed asking our friends outside of Louis Brier to donate. If we do, we should give their name to The Foundation so they may notify us when/if they donate under their name.

7. Reviewed the Brochure, donor card, and story cards

8. Make sure donation cheques are made out to “The Louis Brier Jewish Aged Foundation”

9. We have reached \$5,000!!!!

Every Gift makes a difference

C. Family Council Meeting

1. Executive Updates on Management Meetings

a. Chaplain, Robert Menes, we emailed his update

b. Clinical Care and interdisciplinary Team, Nicole Encarnacion, we emailed her update

c. Food and Dining Experience, Michael Lackner:

Satisfaction surveys (monthly)

New recipes

Updated menu

New tray cards

New table cards

Apprentice cooks

Passover planning

Updated Standard Operating Procedures (SOPs)

d. Recreation, Edy Gorvachin, Joy gave update on Sunday Concert Protocol being reviewed due to lack of oversight of residents and lack of process to handle an entertainer “no show”

e. Senior Leadership Team Executive update will be sent out by Email

2. Next Information Desk Date:

Each Sunday in January - a separate call for volunteers will be sent out with a sign up schedule. The purpose will be Family Council awareness and campaign opportunity.

3. Individual sharing of personal items

a. Reminder of the importance of documenting issues with resident care to the appropriate manager and copying their supervisor and Family Council. It is unlikely that you will experience an issue that LBHH hasn't already dealt with in the past. Family Council's focus is to encourage Management to seek solutions, new protocol and instill accountability such that it never or rarely happens again.

b. Food Service issue of serving food which the resident cannot (and in some cases should not) eat. Example: whole, unpeeled orange. Repeatedly service such food to “pureed diet only” resident. Individual responsible was let go and no longer works at LBHH.

c. Lack of response to call bells. SCU very responsive.
What are they doing that is different?

**The next meeting will be Tuesday January 21st 2019 at 7:00pm
in the Weinberg Classroom.'**

Meeting adjourned at 9:05 PM.